

# Airline Ticket Booking -Sahai Retail Ltd

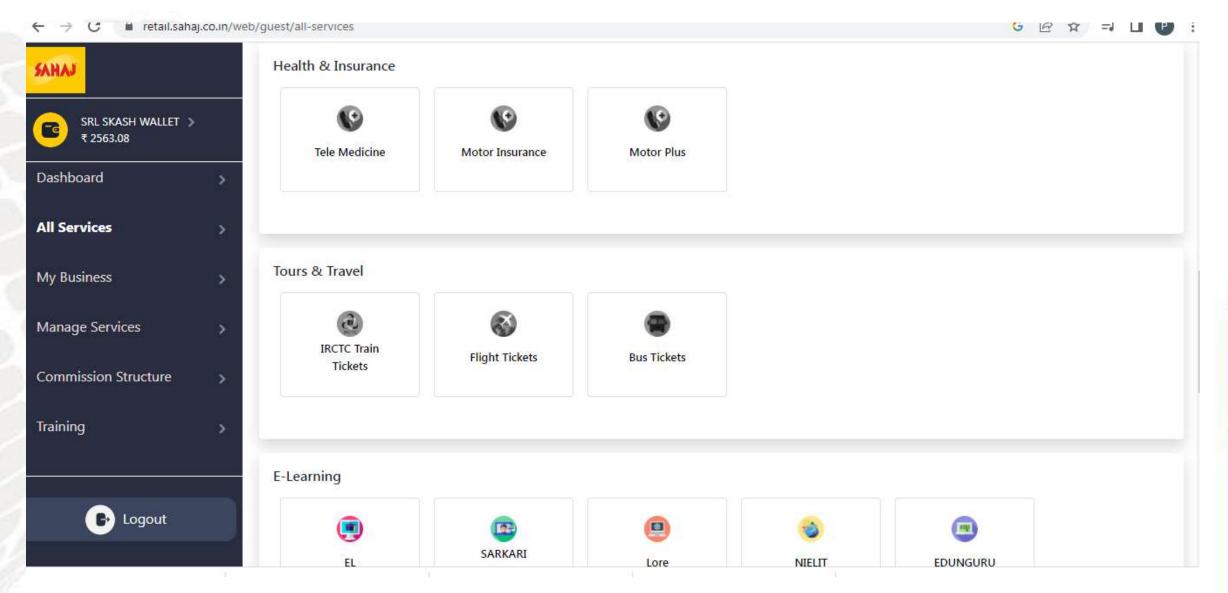




## **Ticket Booking Process**

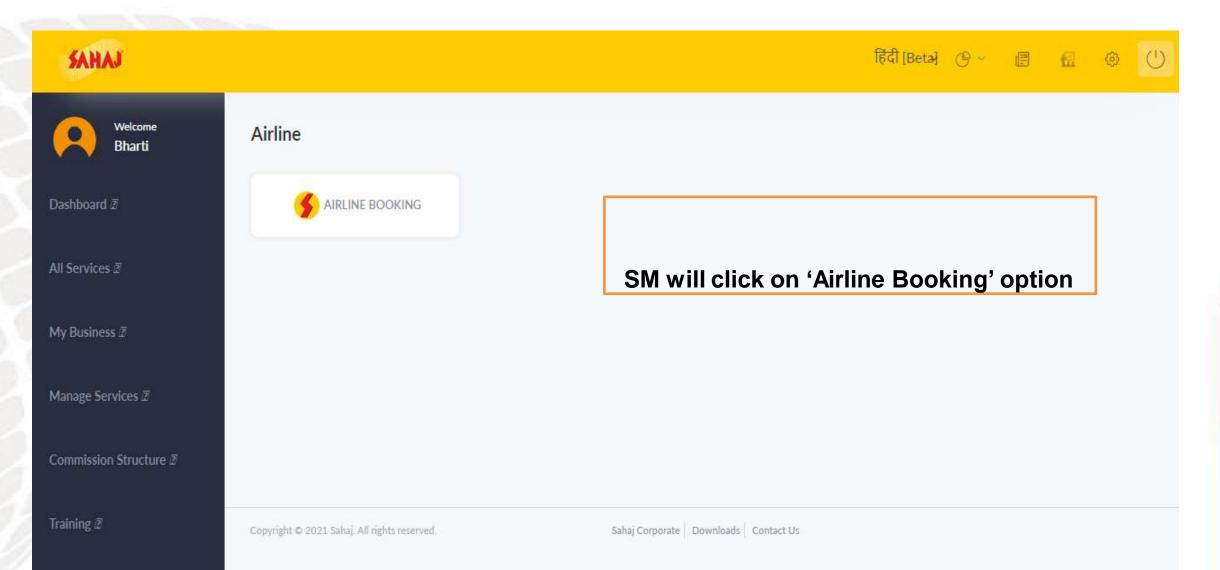


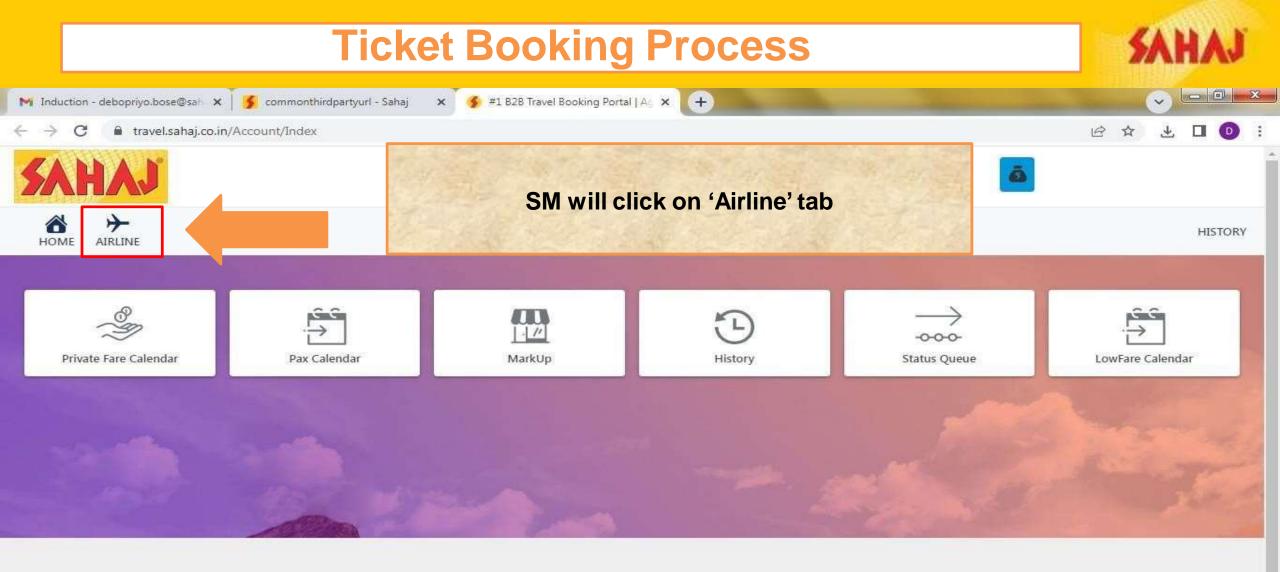
#### SM has to click on 'All Services' option, then click on 'Flight Tickets' option



### **Ticket Booking Process**

SAHAJ





https://travel.sahaj.co.in/Account/PaxCalendar

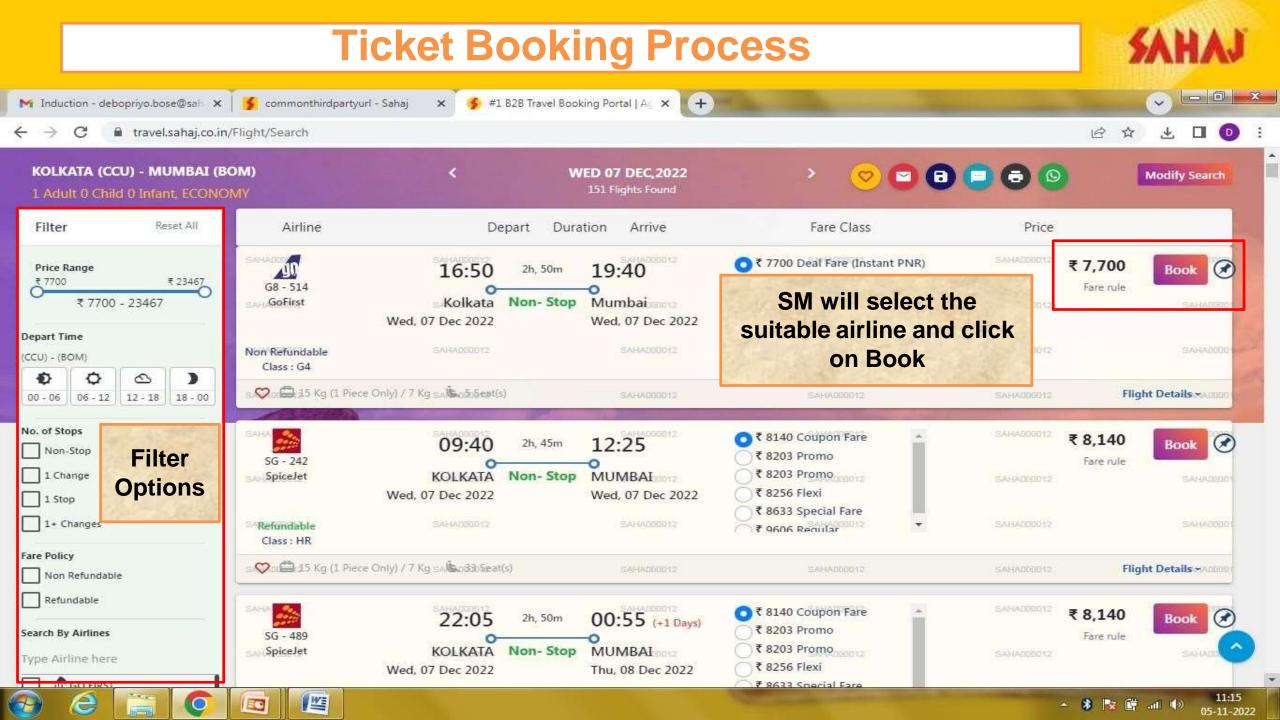


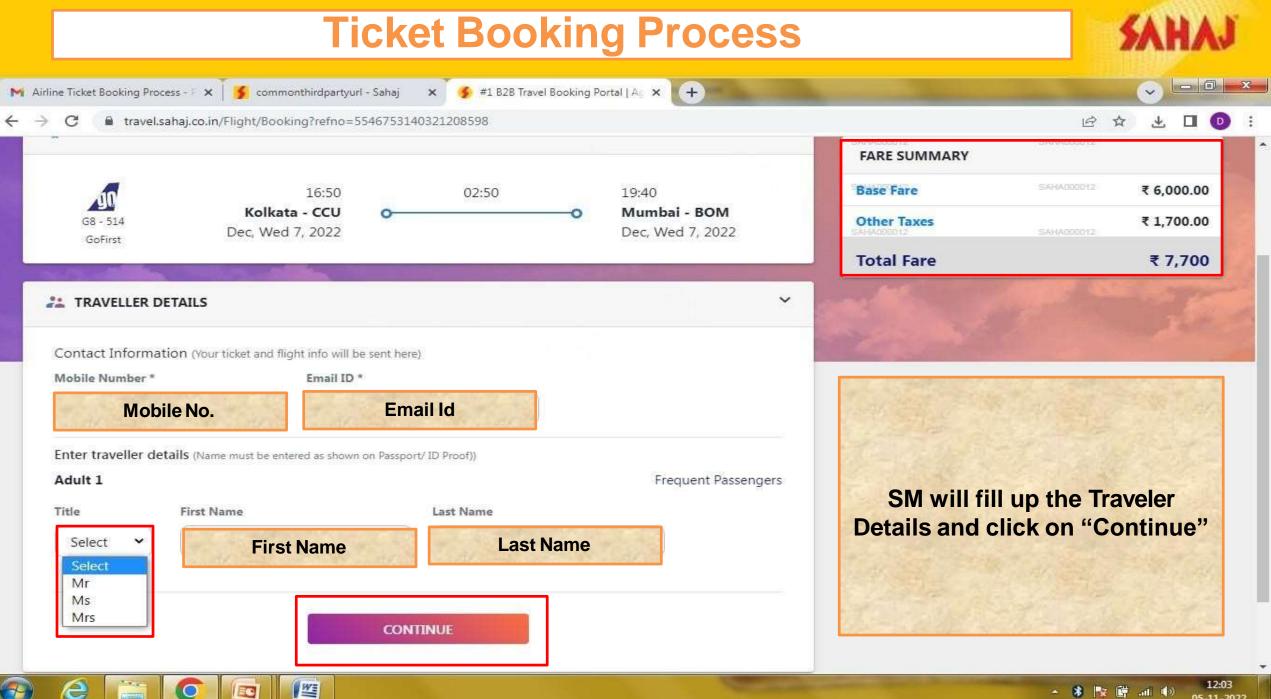
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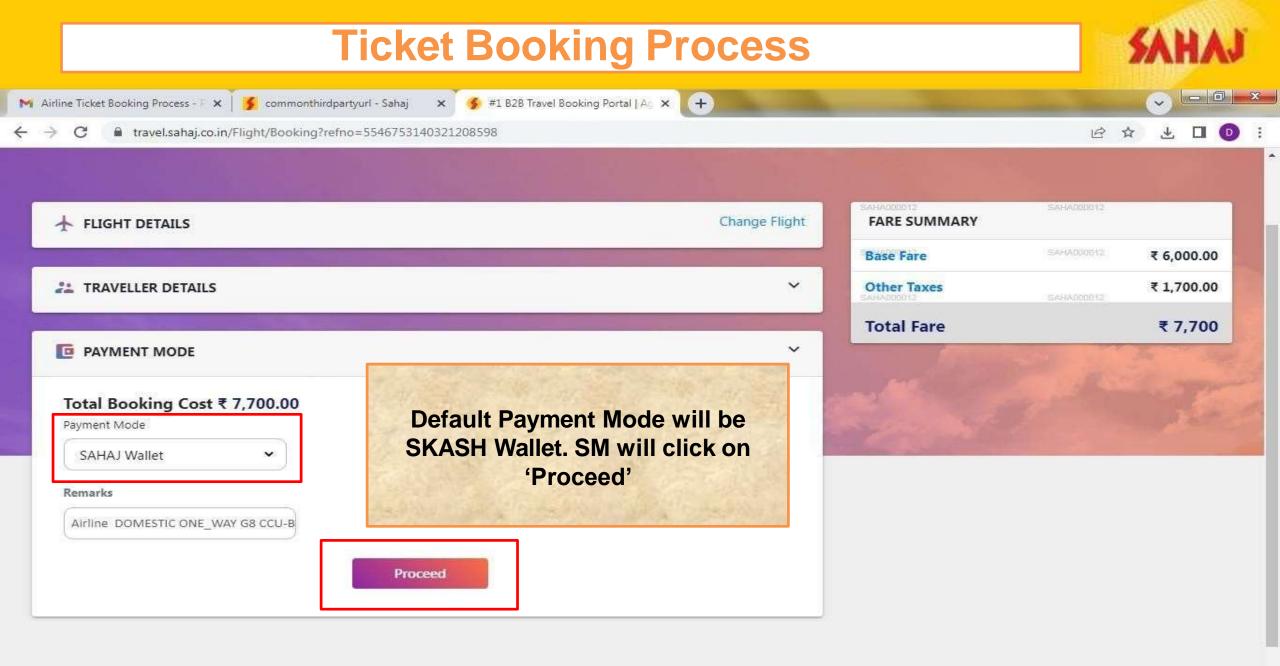
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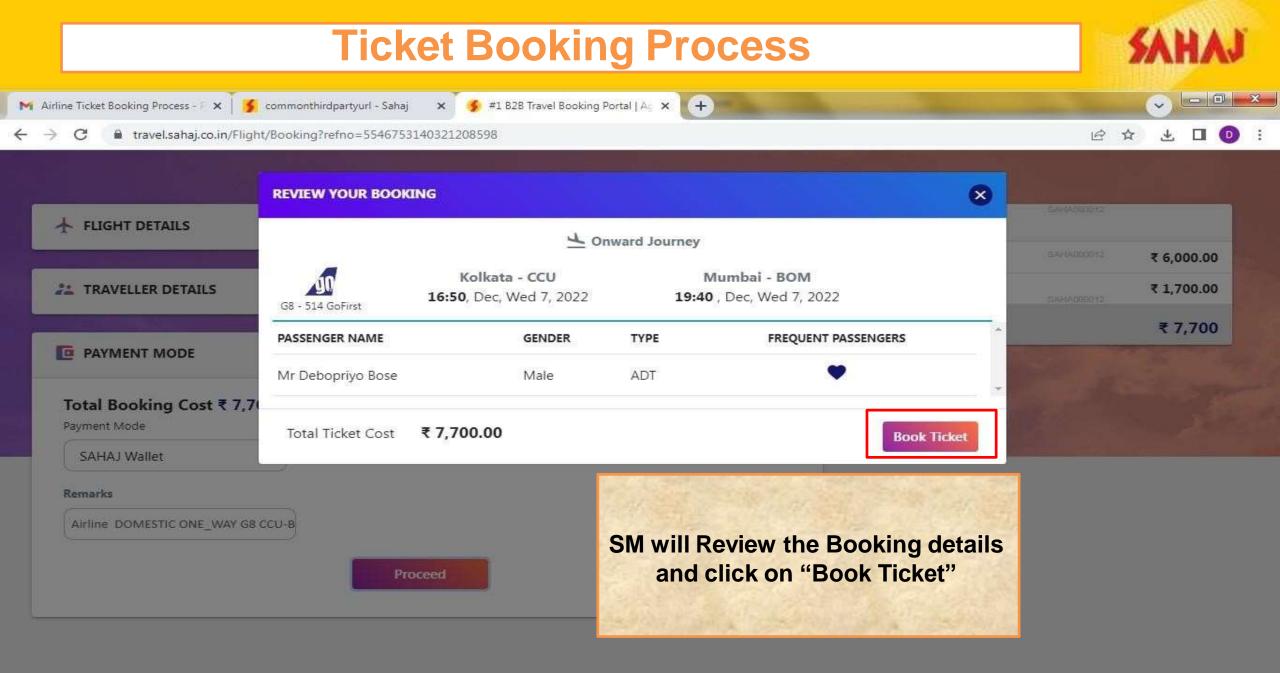


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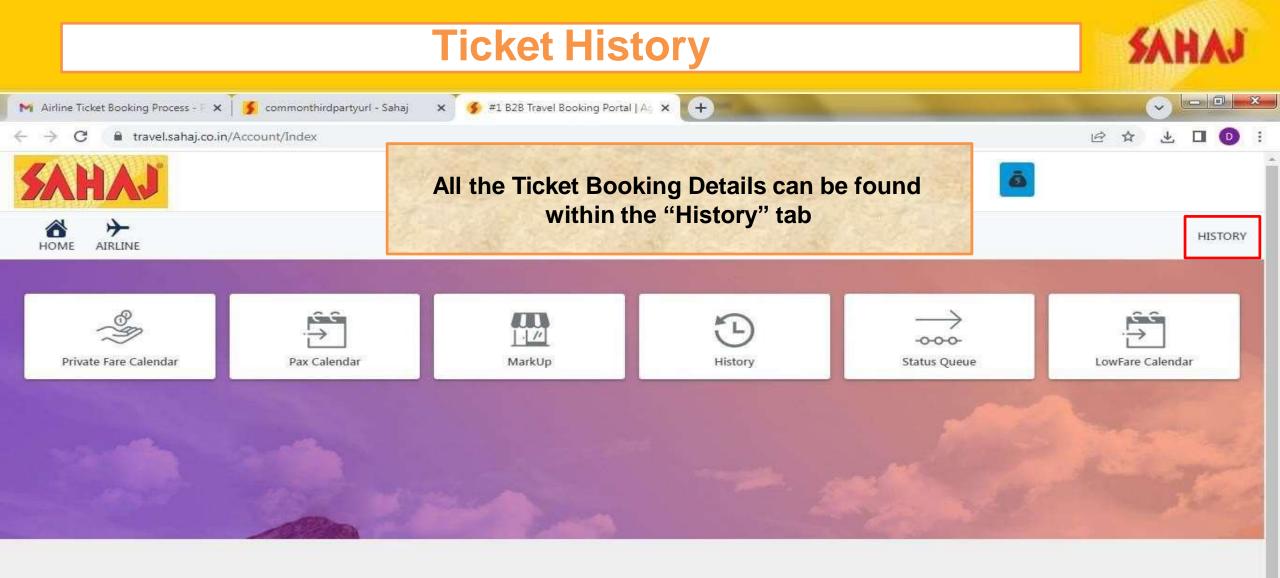
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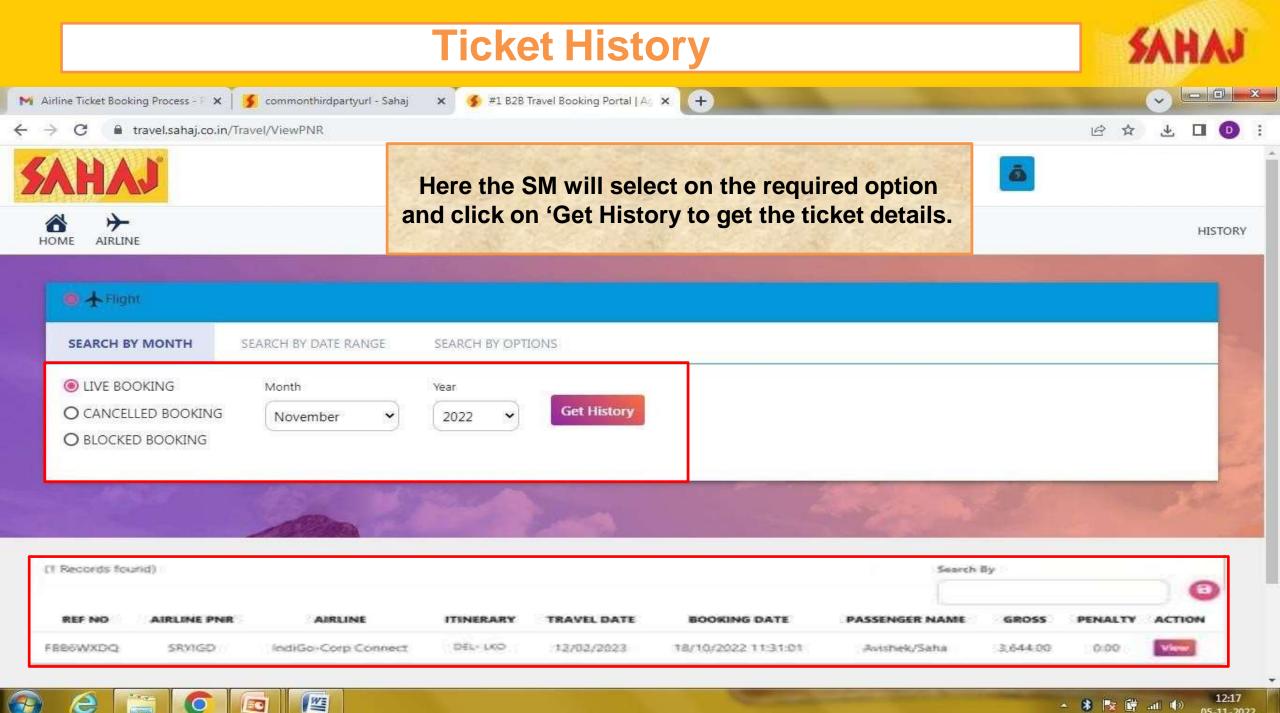
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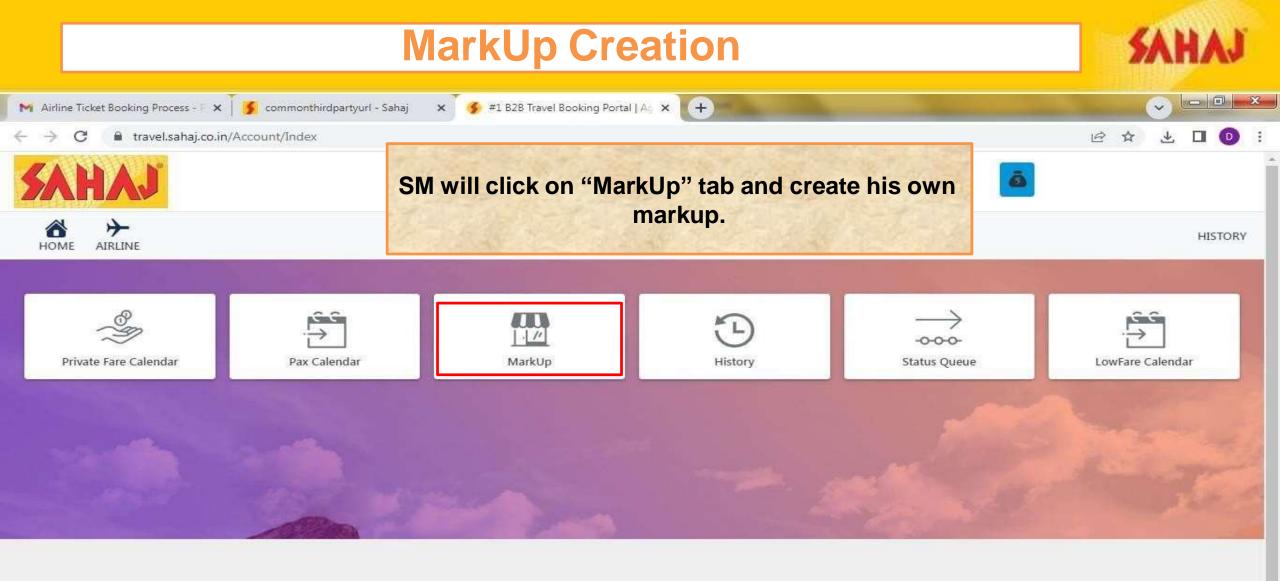
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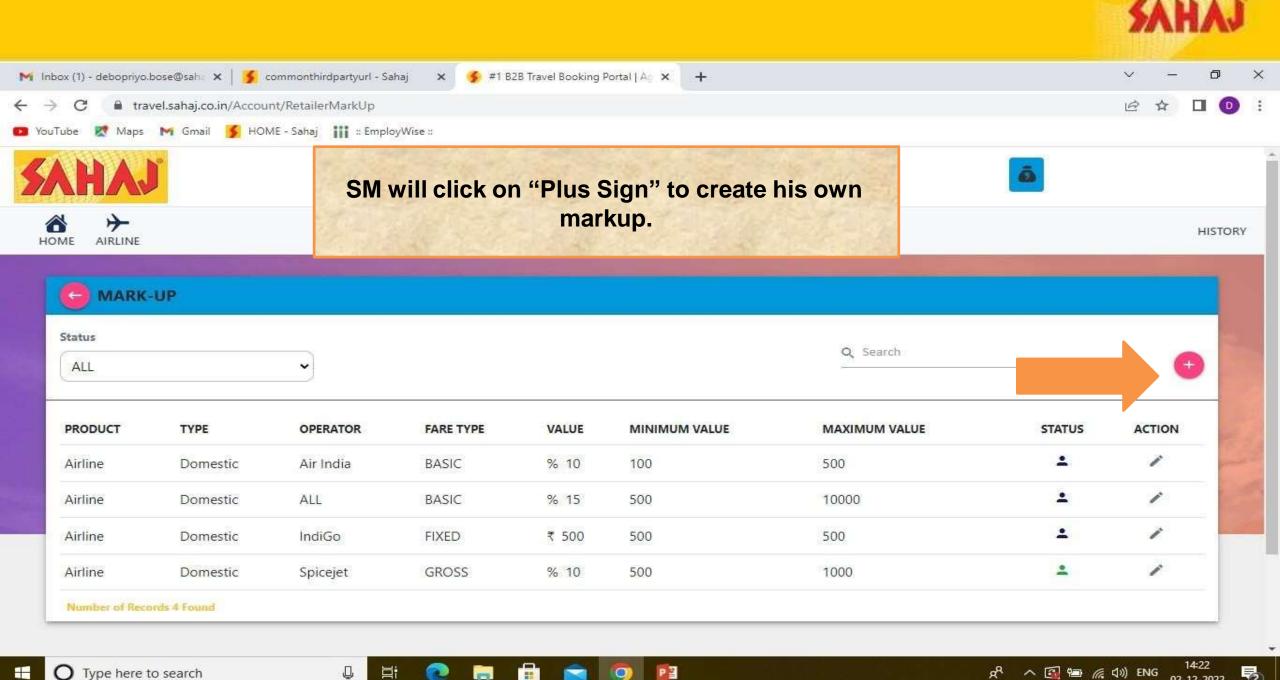
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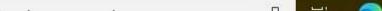
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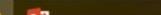
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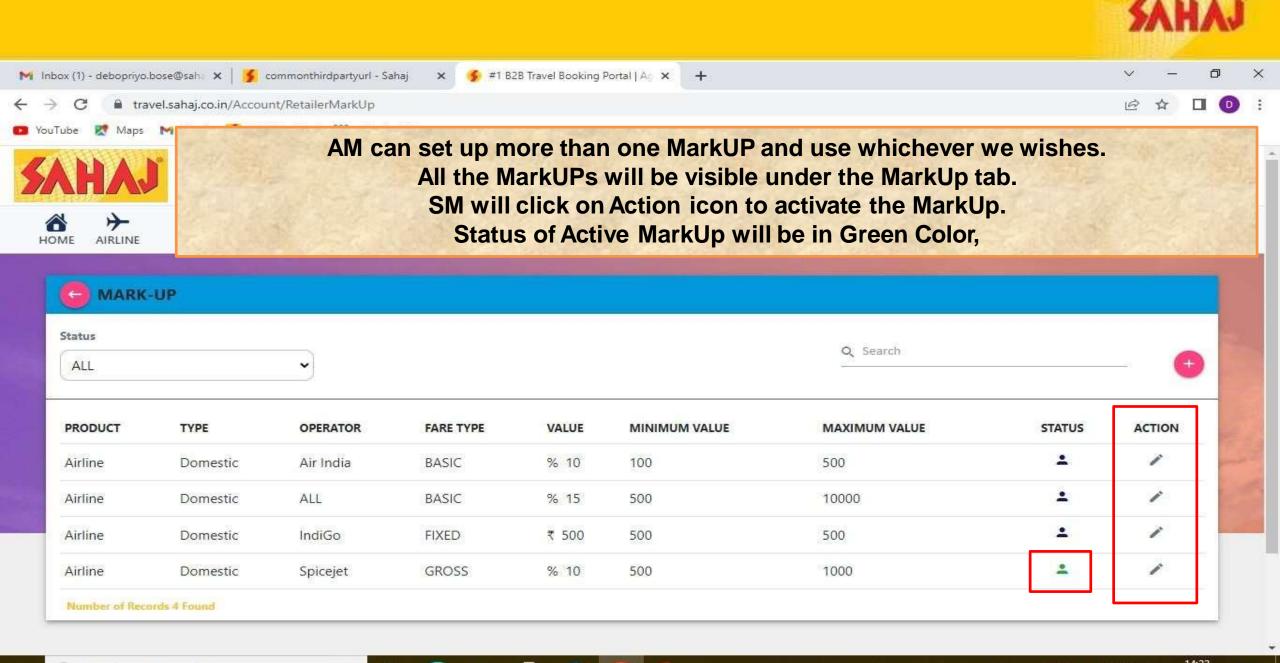
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#### Q1. What will be the Cancellation charges?

Cancellation charges will be implied by the Airline Company. Sahaj has no involvement in it. However it will be shown at the time of cancellation.

Q2. Is it mandatory to set Mark Up?

- Setting Mark up is important to get the commission. However SM can keep any mark up inactive at any point of time. In that case no commission amount will be calculated, only the ticket price will be shown.
- Q3. What will happen when a flight gets cancelled by the Airline Company?
- In such case SM has to raise the cancellation and refund request from the portal itself.



