

Airline Ticket Booking - Sahaj Retail Ltd

A large, stylized, 3D-effect logo for SAHAJ. The letters are red with a yellow outline and are set against a yellow background with a grid pattern. The logo is positioned at the bottom of the page.

Ticket Booking Process

SAHAJ

The screenshot shows the Sahaj website interface. At the top, there is a yellow navigation bar with the Sahaj logo on the left and links for 'SAHAJ CORPORATE', 'REGISTRATION', and 'English' on the right. Below the navigation bar is a large banner image of a rural banking service. The banner text reads 'Reaching last-mile banking' and 'Changing the banking landscape'. A text box in the center of the banner states: 'SM will log-in to Sahaj Portal with his 16 digit SM Id and Password'. On the right side of the banner, there is a dark blue login form with the title 'Login'. The form contains two input fields: the first for the SM ID (19XXXXXXXXXXXX98) and the second for the password (masked with asterisks). Below the password field is a 'Forgot Password?' link and a red 'Login' button. The background image shows a group of people, including a woman in a white sari, gathered around a table outdoors, likely at a rural banking service point.

Reaching last-mile banking

Changing the banking landscape

SM will log-in to Sahaj Portal with his 16 digit SM Id and Password

Login

19XXXXXXXXXXXX98

[Forgot Password?](#)

Login

Ticket Booking Process



SM has to click on 'All Services' option, then click on 'Flight Tickets' option

The screenshot shows the SAHAJ retail website interface. The browser address bar displays `retail.sahaj.co.in/web/guest/all-services`. On the left, a dark sidebar contains the SAHAJ logo and a menu with the following items: SRL SKASH WALLET (₹ 2563.08), Dashboard, All Services (highlighted), My Business, Manage Services, Commission Structure, and Training. At the bottom of the sidebar is a Logout button. The main content area is divided into three sections: Health & Insurance, Tours & Travel, and E-Learning. The Health & Insurance section includes Tele Medicine, Motor Insurance, and Motor Plus. The Tours & Travel section includes IRCTC Train Tickets, Flight Tickets (highlighted), and Bus Tickets. The E-Learning section includes EL, SARKARI, Lore, NIELIT, and EDUNGURU.

Ticket Booking Process

SAHAJ

The screenshot shows the SAHAJ dashboard interface. At the top left is the SAHAJ logo. The top right contains the text 'हिंदी [Beta]' and several utility icons. A dark sidebar on the left lists navigation options: 'Welcome Bharti', 'Dashboard', 'All Services', 'My Business', 'Manage Services', 'Commission Structure', and 'Training'. The main content area is titled 'Airline' and features a prominent button labeled 'AIRLINE BOOKING' with a red lightning bolt icon. A red-bordered box highlights this button with the text 'SM will click on 'Airline Booking' option'. The footer contains copyright information and links for 'Sahaj Corporate', 'Downloads', and 'Contact Us'.

Ticket Booking Process



SM will click on 'Airline' tab

HOME AIRLINE



Private Fare Calendar

Pax Calendar

MarkUp

History

Status Queue

LowFare Calendar

Ticket Booking Process



SM will fill up the required details and click on 'Search'

OneWay Round Trip Multi City

Non Stop Only Host Search



Search

Recent Bookings

REF NO	BOOKING DATE	ITINERARY	TRAVEL DATE	STATUS	AMOUNT
FBB6WZCZ	04 Nov 2022	DEL - GAU	31 Dec 2022	Payment Pending	₹ 6,189.00
FBB6WZBG	04 Nov 2022	DEL - BOM	23 Dec 2022	Payment Pending	₹ 4,391.00
FBB6WYRW	28 Oct 2022	DEL - LKO	12 Feb 2023	Payment Pending	₹ 2,779.00
FBB6WXDQ	18 Oct 2022	DEL - LKO	12 Feb 2023	Confirmed	₹ 3,644.00
FBB6WV7C	11 Oct 2022	DEL - LKO	11 Mar 2023	Refunded	₹ 4,274.00



No Recent Search Found



Ticket Booking Process



KOLKATA (CCU) - MUMBAI (BOM)

1 Adult 0 Child 0 Infant, ECONOMY

WED 07 DEC, 2022

151 Flights Found

Modify Search

Filter [Reset All](#)

Price Range
₹ 7700 - ₹ 23467
₹ 7700 - 23467

Depart Time
(CCU) - (BOM)
00 - 06 06 - 12 12 - 18 18 - 00

No. of Stops
 Non-Stop
 1 Change
 1 Stop
 1+ Changes

Fare Policy
 Non Refundable
 Refundable

Search By Airlines
Type Airline here

Filter Options

Airline	Depart	Duration	Arrive	Fare Class	Price
G8 - 514 GoFirst	16:50 Kolkata Wed, 07 Dec 2022	2h, 50m Non-Stop	19:40 Mumbai Wed, 07 Dec 2022	₹ 7700 Deal Fare (Instant PNR)	₹ 7,700 Fare rule Book
Non Refundable Class : G4					
15 Kg (1 Piece Only) / 7 Kg 5 Seat(s)					
SG - 242 SpiceJet	09:40 KOLKATA Wed, 07 Dec 2022	2h, 45m Non-Stop	12:25 MUMBAI Wed, 07 Dec 2022	₹ 8140 Coupon Fare ₹ 8203 Promo ₹ 8203 Promo ₹ 8256 Flexi ₹ 8633 Special Fare ₹ 9606 Regular	₹ 8,140 Fare rule Book
Refundable Class : HR					
15 Kg (1 Piece Only) / 7 Kg 33 Seat(s)					
SG - 489 SpiceJet	22:05 KOLKATA Wed, 07 Dec 2022	2h, 50m Non-Stop	00:55 (+1 Days) MUMBAI Thu, 08 Dec 2022	₹ 8140 Coupon Fare ₹ 8203 Promo ₹ 8203 Promo ₹ 8256 Flexi ₹ 8633 Special Fare	₹ 8,140 Fare rule Book

SM will select the suitable airline and click on Book

₹ 7,700
Fare rule [Book](#)

Ticket Booking Process



 16:50
Kolkata - CCU
Dec, Wed 7, 2022

02:50

19:40
Mumbai - BOM
Dec, Wed 7, 2022

FARE SUMMARY		
Base Fare	SAHA000012	₹ 6,000.00
Other Taxes	SAHA000012	₹ 1,700.00
Total Fare		₹ 7,700

TRAVELLER DETAILS

Contact Information (Your ticket and flight info will be sent here)

Mobile Number *

Email ID *

Enter traveller details (Name must be entered as shown on Passport/ ID Proof)

Adult 1

Frequent Passengers

Title

First Name

Last Name

Select

- Select
- Mr
- Ms
- Mrs

SM will fill up the Traveler Details and click on "Continue"

Ticket Booking Process



FLIGHT DETAILS Change Flight

TRAVELLER DETAILS ▼

PAYMENT MODE ▼

Total Booking Cost ₹ 7,700.00

Payment Mode

SAHAJ Wallet ▼

Remarks

Airline DOMESTIC ONE_WAY G8 CCU-B

Default Payment Mode will be SKASH Wallet. SM will click on 'Proceed'

Proceed

FARE SUMMARY	
Base Fare	₹ 6,000.00
Other Taxes	₹ 1,700.00
Total Fare	₹ 7,700

Ticket Booking Process

SAHAJ

REVIEW YOUR BOOKING

Onward Journey



Kolkata - CCU
16:50, Dec, Wed 7, 2022

Mumbai - BOM
19:40, Dec, Wed 7, 2022

PASSENGER NAME	GENDER	TYPE	FREQUENT PASSENGERS
Mr Debopriyo Bose	Male	ADT	

Total Ticket Cost ₹ 7,700.00

Book Ticket

SM will Review the Booking details and click on "Book Ticket"

FLIGHT DETAILS

TRAVELLER DETAILS

PAYMENT MODE

Total Booking Cost ₹ 7,700.00

Payment Mode

SAHAJ Wallet

Remarks

Airline: DOMESTIC.ONE_WAY G8.CCU-B

Proceed

SAHA000012

SAHA000012

₹ 6,000.00

SAHA000012

₹ 1,700.00

SAHA000012

₹ 7,700

Ticket Booking Process



English



Welcome

Skash Deduction



Current Wallet Balance : ₹

Customer Details

Amount to be deducted

Skash Card Number

PIN

Customer Mobile Number

[Click here to register new customer](#)

Pay

SM will redirected to SKASH Deduction Page. He will enter his 4-digit PIN and make the payment

Merchant Service

Customer Care Number

OPEN >

Ticket History



All the Ticket Booking Details can be found within the "History" tab



Private Fare Calendar

Pax Calendar

MarkUp

History

Status Queue

LowFare Calendar

Ticket History



Here the SM will select on the required option and click on 'Get History to get the ticket details.



Flight

SEARCH BY MONTH SEARCH BY DATE RANGE SEARCH BY OPTIONS

LIVE BOOKING CANCELLED BOOKING BLOCKED BOOKING

Month: Year:

(1 Records found)

REF NO	AIRLINE PNR	AIRLINE	ITINERARY	TRAVEL DATE	BOOKING DATE	PASSENGER NAME	GROSS	PENALTY	ACTION
FBB6WXDQ	SRVIGD	IddiGo-Corp Connect	DEL-LKO	12/02/2023	18/10/2022 11:31:01	Avishek/Saha	3,644.00	0.00	<input type="button" value="View"/>

MarkUp Creation



SM will click on "MarkUp" tab and create his own markup.



- Private Fare Calendar
- Pax Calendar
- MarkUp**
- History
- Status Queue
- LowFare Calendar



SM will click on “Plus Sign” to create his own markup.



HISTORY

← MARK-UP

Status

ALL

Search



PRODUCT	TYPE	OPERATOR	FARE TYPE	VALUE	MINIMUM VALUE	MAXIMUM VALUE	STATUS	ACTION
Airline	Domestic	Air India	BASIC	% 10	100	500	👤	✎
Airline	Domestic	ALL	BASIC	% 15	500	10000	👤	✎
Airline	Domestic	IndiGo	FIXED	₹ 500	500	500	👤	✎
Airline	Domestic	Spicejet	GROSS	% 10	500	1000	👤	✎

Number of Records 4 Found





SM will fill up the details and set his own MarkUP.

← MARK-UP

Product* Select Product	Type* Select Biller	Operator* Select Sub Biller	Fare Type* BASIC BASIC GROSS FIXED
Value* Value* %	Minimum Value*	Maximum Value*	

Insert



HOME



AIRLINE

AM can set up more than one MarkUP and use whichever we wishes.
All the MarkUPs will be visible under the MarkUP tab.
SM will click on Action icon to activate the MarkUP.
Status of Active MarkUP will be in Green Color,

MARK-UP

Status: ALL

Search

PRODUCT	TYPE	OPERATOR	FARE TYPE	VALUE	MINIMUM VALUE	MAXIMUM VALUE	STATUS	ACTION
Airline	Domestic	Air India	BASIC	% 10	100	500		
Airline	Domestic	ALL	BASIC	% 15	500	10000		
Airline	Domestic	IndiGo	FIXED	₹ 500	500	500		
Airline	Domestic	Spicejet	GROSS	% 10	500	1000		

Number of Records 4 Found

Q1. What will be the Cancellation charges?

- Cancellation charges will be implied by the Airline Company. Sahaj has no involvement in it. However it will be shown at the time of cancellation.

Q2. Is it mandatory to set Mark Up?

- Setting Mark up is important to get the commission. However SM can keep any mark up inactive at any point of time. In that case no commission amount will be calculated, only the ticket price will be shown.

Q3. What will happen when a flight gets cancelled by the Airline Company?

- In such case SM has to raise the cancellation and refund request from the portal itself.

*Thank
you!*