

INSPECTION PROCESS

SM needs to install VIR App.

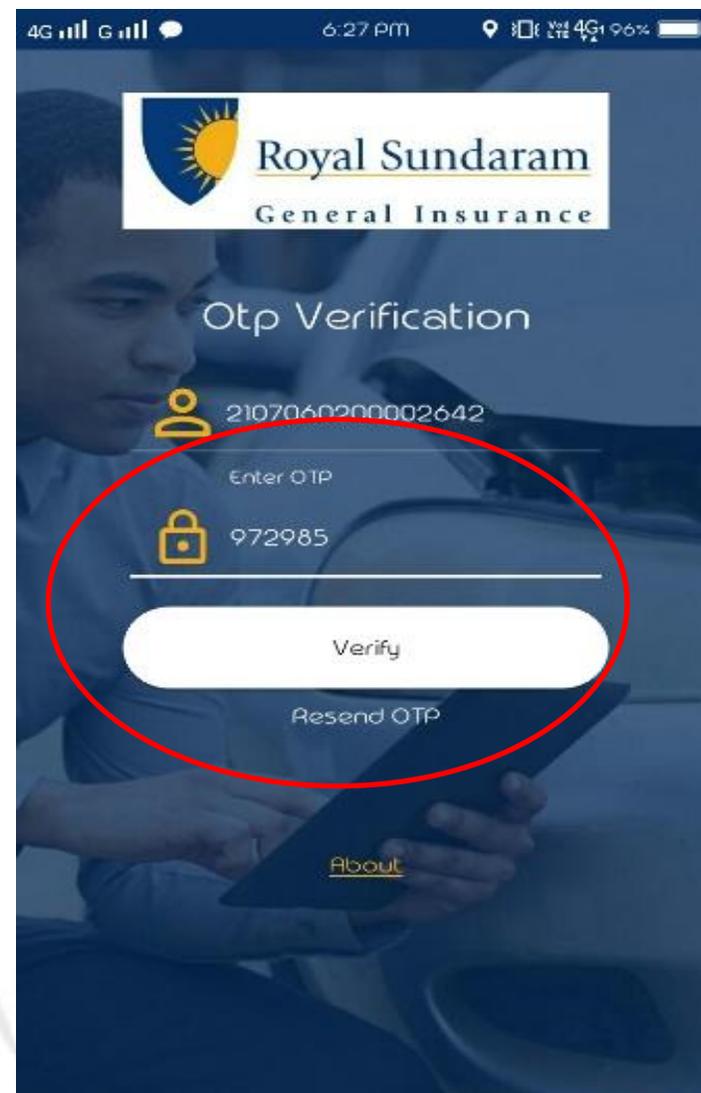
The download link:

<https://tinyurl.com/VIRPROD-2-1-14>



User Name: SM ID
Password : RSA123

After installing the Application, SM needs to enter the user name and Password. Once the SM enters the log-in credentials, he will receive an OTP via sms by which SM will validate his account.



Pre-Inspection Details to be filled

4G 6:32 PM 4G 94%

← VIR
Demotest Orissa

MOTOR PRE INSPECTION ✓

Customer Name *
Tannu

Customer Contact Number *
9846434845

Address *
Hdgsv

Registration Number *
WB06JSH5678

Vehicle Type *

Vehicle Type to be selected along with other details to be filled

4G 6:32 PM 4G 94%

← VIR

MOTOR PRE INSPECTION ✓

Vehicle Type *
Two Wheeler

Fuel type

Vehicle color

Vehicle Make
Bajaj

Vehicle Model
Discover DTS-i

Year of Manufacture
2017

4G 6:32 PM 4G 94%

← VIR

MOTOR PRE INSPECTION ✓

Engine Number
HSB2594576

Chassis Number
HS255GG5545

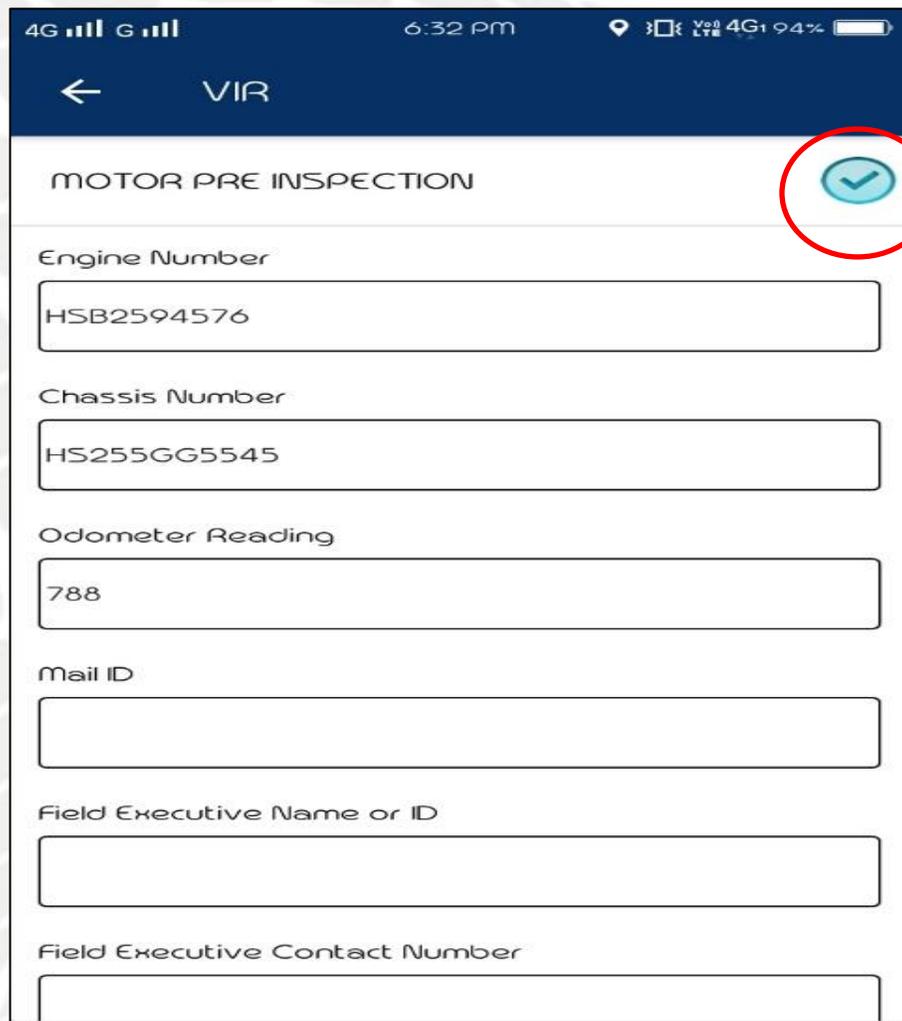
Odometer Reading
788

Mail ID

Field Executive Name or ID

Field Executive Contact Number

Clicking on the **Green Tick Mark** will let the SM proceed further



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← VIR

MOTOR PRE INSPECTION 

Engine Number
HSB2594576

Chassis Number
HS255GG5545

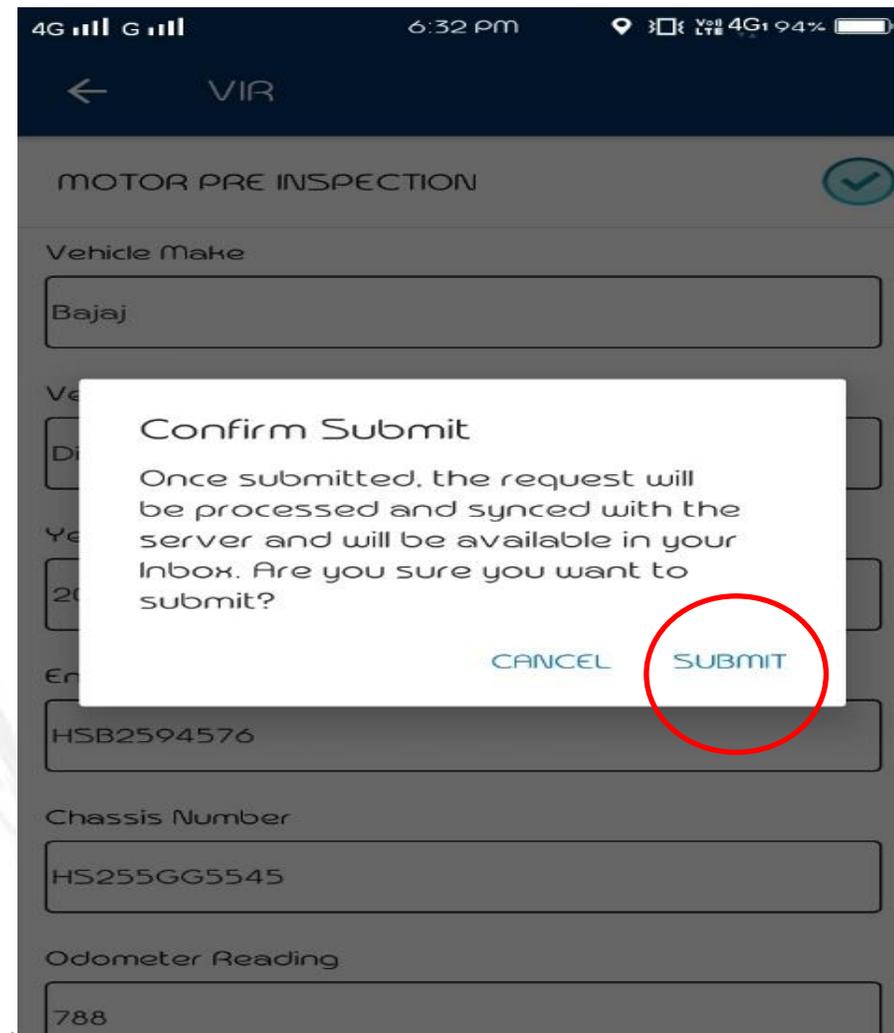
Odometer Reading
788

Mail ID

Field Executive Name or ID

Field Executive Contact Number

SM has to click on **SUBMIT**.



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← VIR

MOTOR PRE INSPECTION 

Vehicle Make
Bajaj

Vehicle Disposal
Yes

Year
20

Engine Number
HSB2594576

Chassis Number
HS255GG5545

Odometer Reading
788

Confirm Submit
Once submitted, the request will be processed and synced with the server and will be available in your Inbox. Are you sure you want to submit?

CANCEL **SUBMIT**

Customer & vehicle details to be filled

Mandatory fields have been filled up as an example.

The green button has to be clicked to save the details as draft

Motor Pre Inspection
CUSTOMER AND VEHICLE DETAILS

CUSTOMER AND VEHICLE DETAILS

Customer Name *
Tannu

Customer Contact Number *
9846434845

Address *
Hdgsv

Registration Number *
WB06JSH5678

Motor Pre Inspection
CUSTOMER AND VEHICLE DETAILS

CUSTOMER AND VEHICLE DETAILS

RC Copy *
 Yes No

Engine in Working Condition *
 Yes No

Recommended *
 Yes No

Fuel type

Comments

Motor Pre Inspection
CUSTOMER AND VEHICLE DETAILS

CUSTOMER AND VEHICLE DETAILS

Vehicle color

Additional Observation

Vehicle Make
Bejaj

Vehicle Model
Discover DTS-i

Year of Manufacture
2017

Motor Pre Inspection
CUSTOMER AND VEHICLE DETAILS

CUSTOMER AND VEHICLE DETAILS

Discover DTS-i

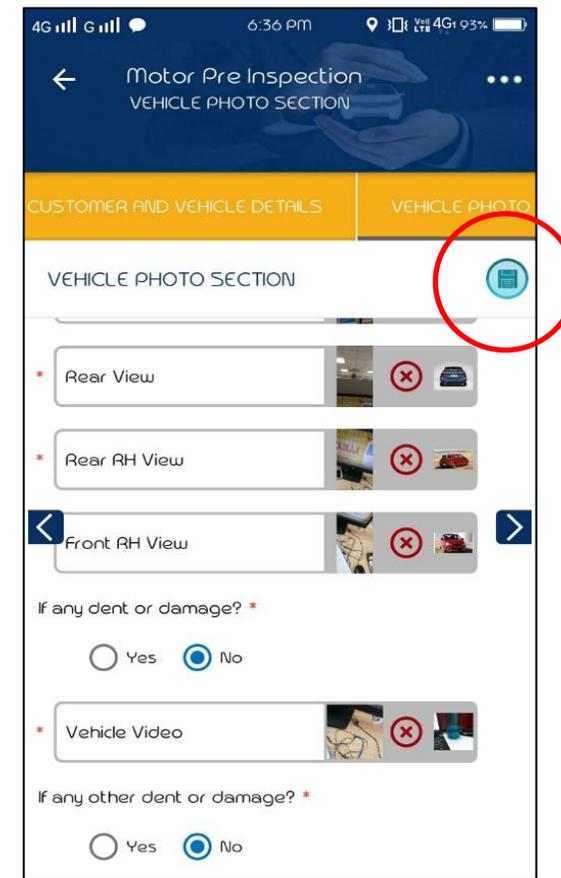
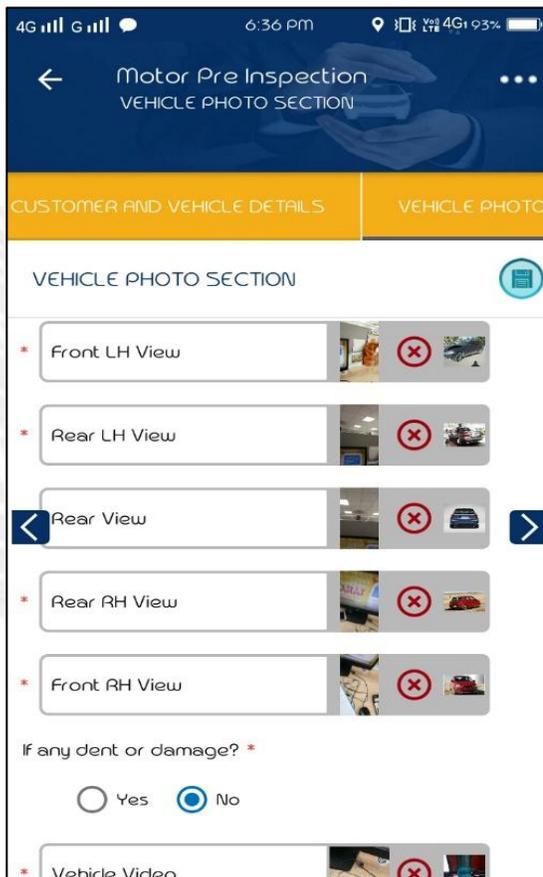
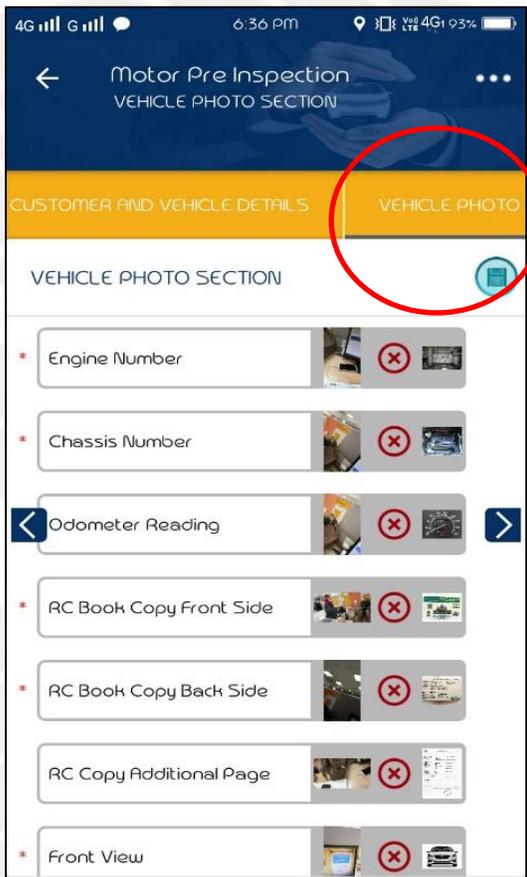
Year of Manufacture
2017

Engine Number
HSB2594576

Chassis Number
HS255GG5545

Odometer Reading
788

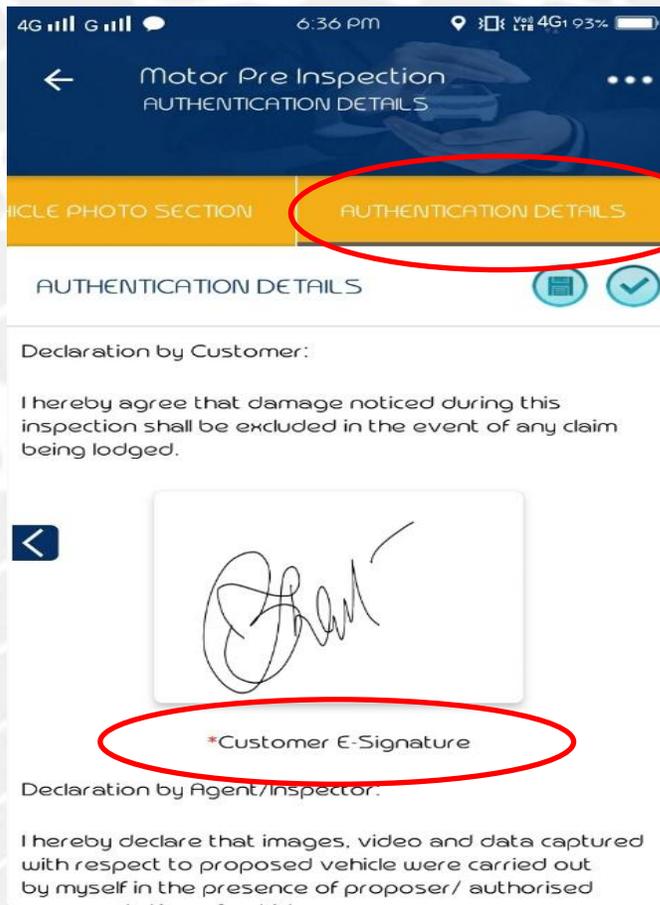
Photo upload section – pictures of the vehicle to be uploaded (pictures that are mandatory are mentioned in the page itself)



The **green button** has to be clicked to save the details as draft

Authentication Details – e signatures of customer & SM required.

E-signature of customer

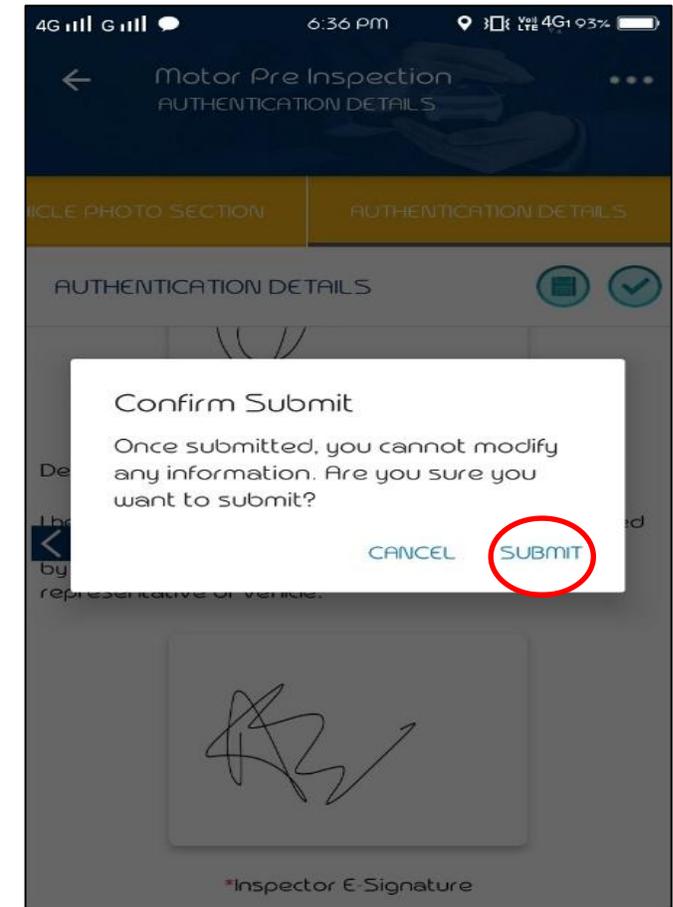


E-signature of SM



Clicking on the Green Tick Mark will let the SM proceed further

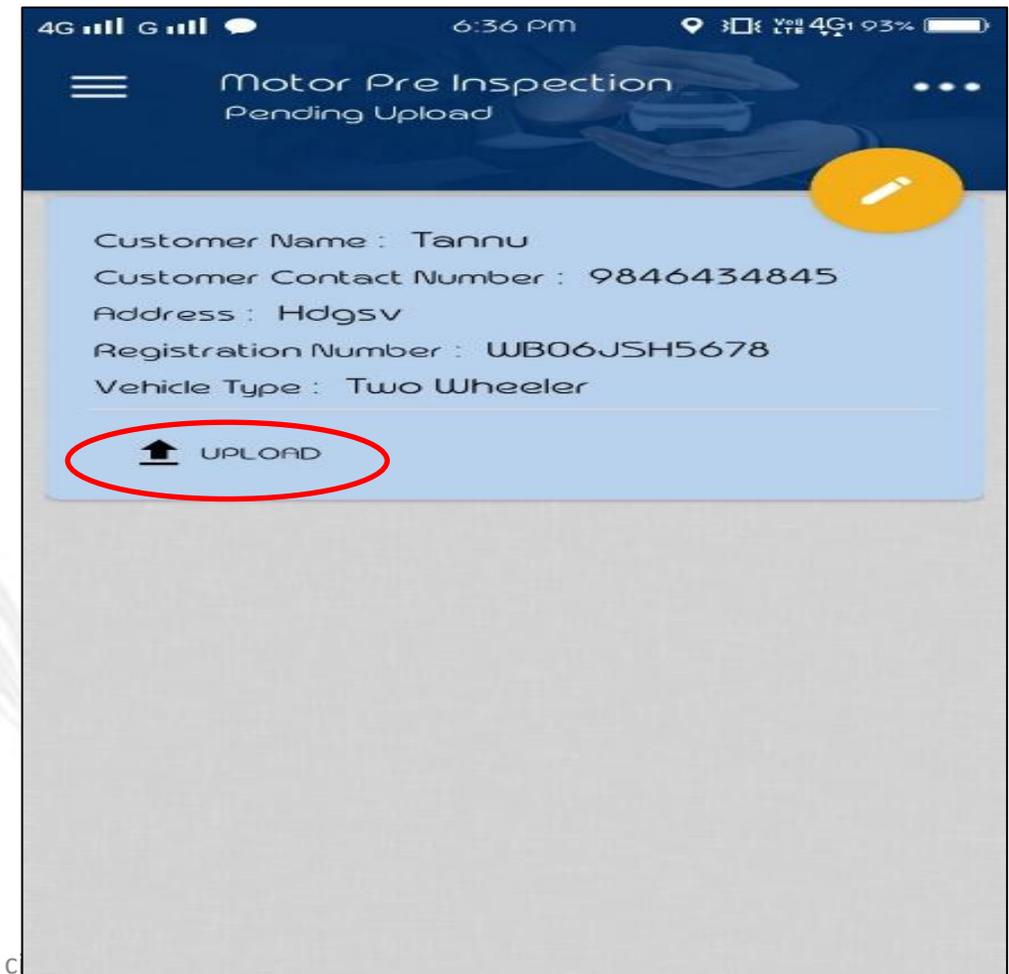
SM Has to click on **SUBMIT**



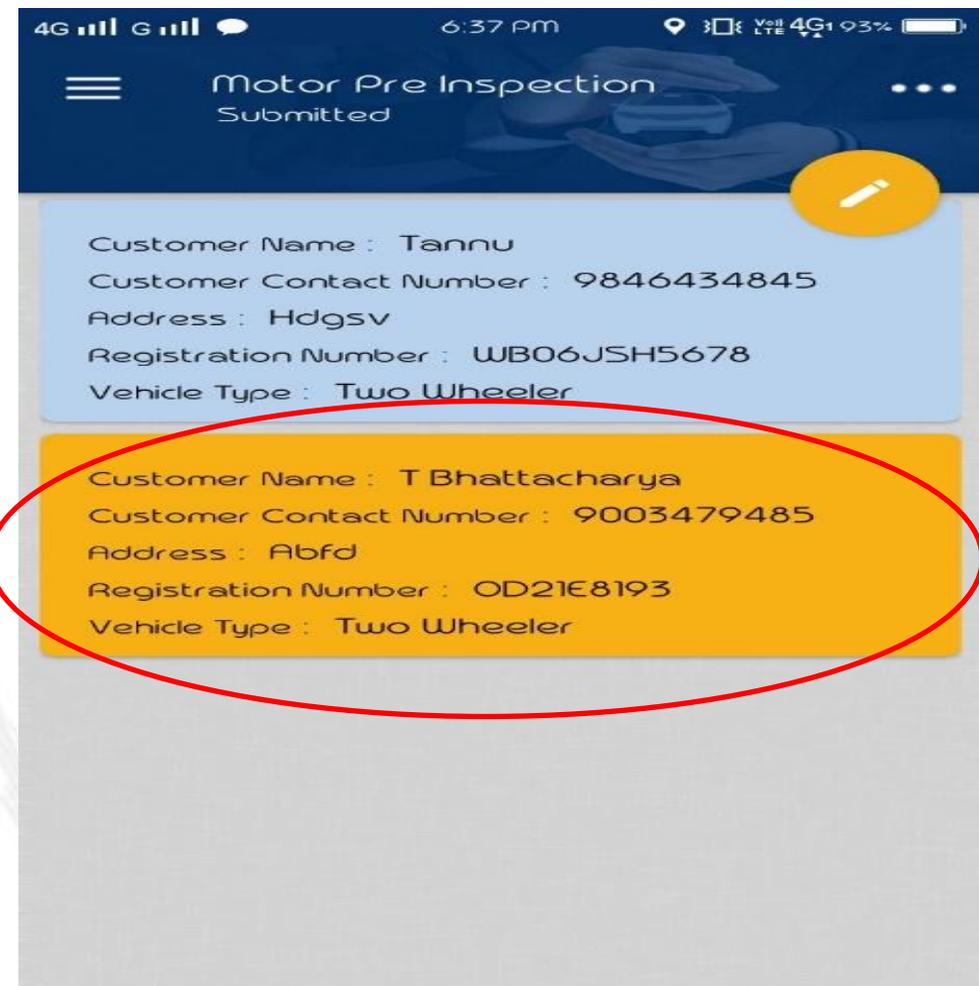
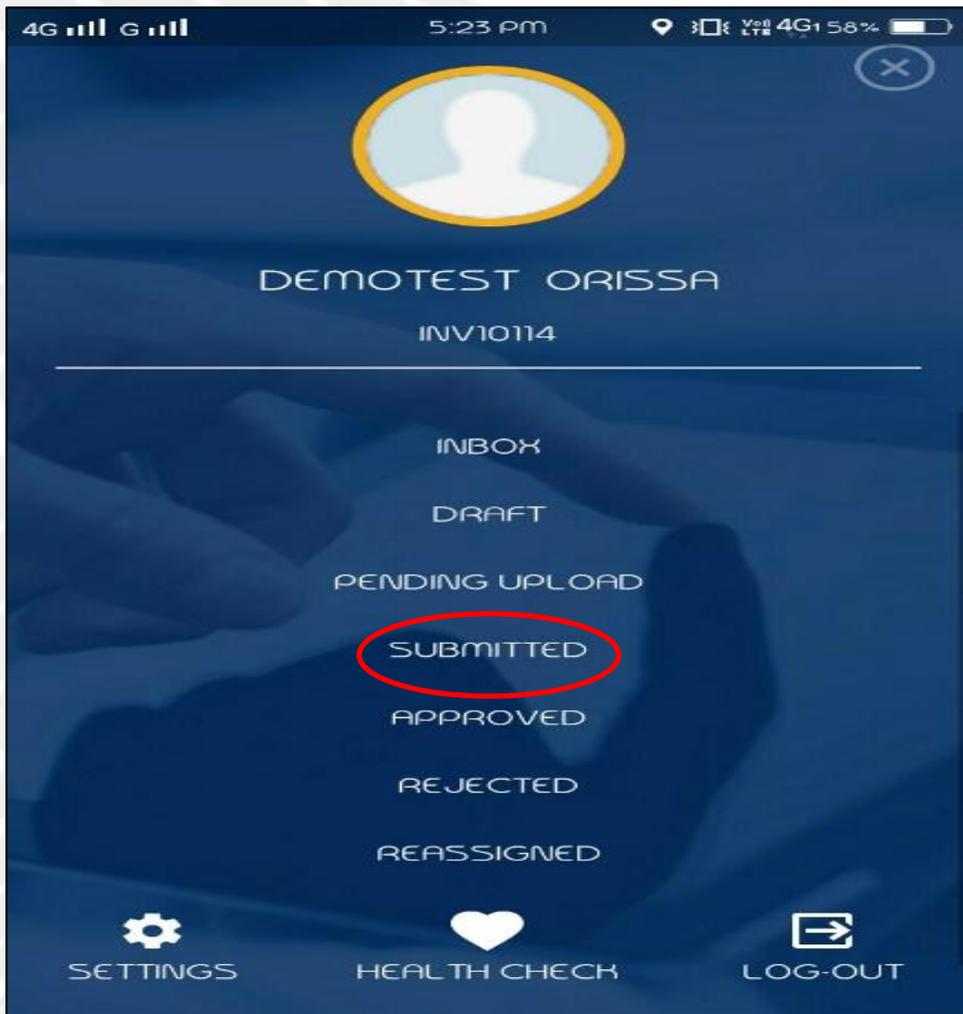
After clicking on SUBMIT the case will be shown in **Pending Upload** area



SM has to click on **UPLOAD** button for uploading the documents

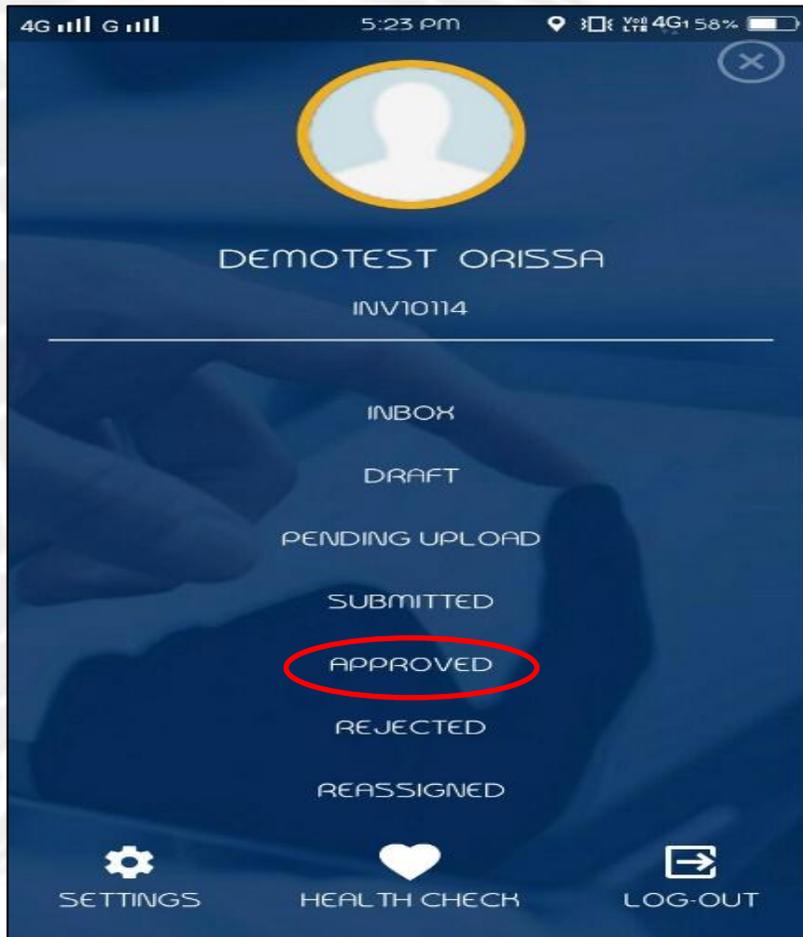


After uploading the data, the case will move to **Submitted** segment

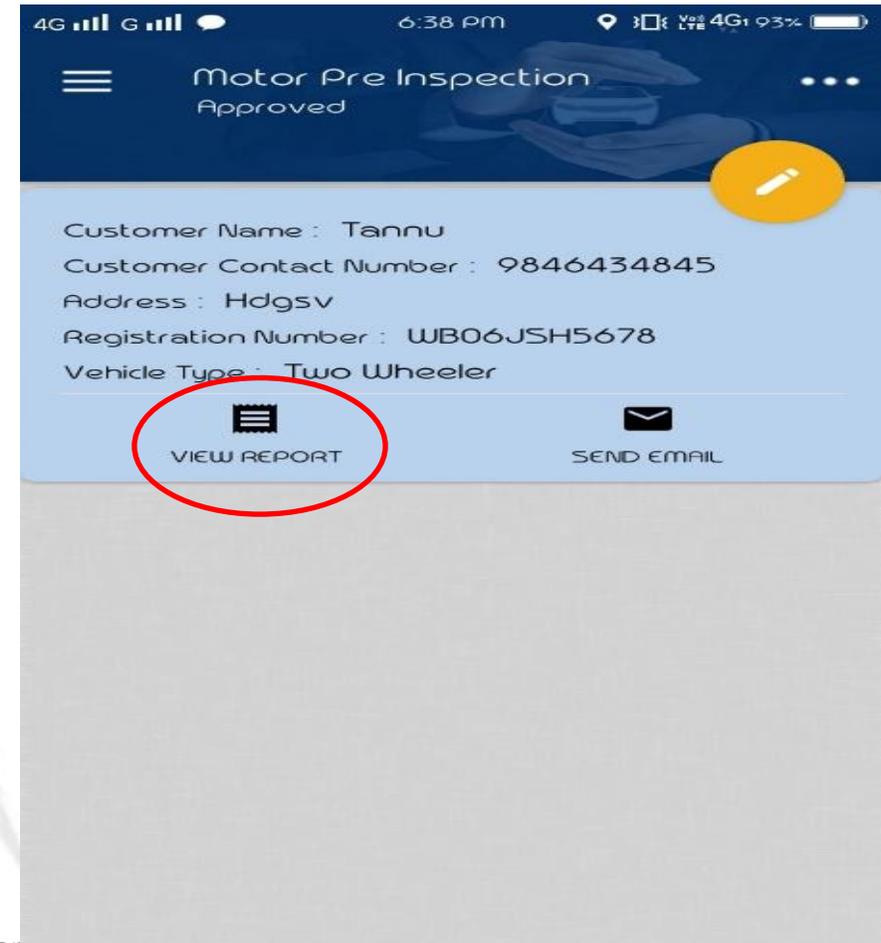


For Two-Wheelers

After clicking on the data, the case will be auto approved and can be seen in the **Approved** segment of the APP.



After clicking on **VIEW Report** below the inspection report will be generated. It can be mailed too by clicking on the **Send Email** link.



Inspection Report - sample

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Royal Sundaram General Insurance Co. Limited (Formerly known as Royal Sundaram General Insurance Company Limited) Regd. Office: 71, Park Road, Chennai-600017. Call Office: (044) 2499 1000, No. 22/10, Park Road, Sakinaka, Chennai. 600 097. Tel: 280 42 0000
 E-mail: appellate.assists@royalsundaram.co.in
www.royalsundaram.co.in / 154-2727070000 (toll-free)

PRE-INSURANCE VEHICLE INSPECTION REPORT

CUSTOMER DETAILS	
VR Reference Number	RS20180921000019
Customer Reference Number	NA
Field Executive Name	Demotest Orissa
Field Executive Contact Number	9903447972
Registration Number	WB061945678
Customer Name	Tannu
Customer Address	Hgsv
Customer Contact Number	9846434845

VEHICLE DETAILS	
Vehicle Type	Two Wheeler
Fuel Type	
Vehicle Make	Bajaj
Vehicle Model	Discover DTS-I
Vehicle Colour	
Manufacturing Year	2017
Engine Number	HR3594576
Chassis Number	HS25GG6545
Odometer Reading	788
Vehicle Registration Certificate	Yes

VEHICLE CONDITION	
Engine In Working Condition	Yes
Is any Damage	No
Additional Observation	

DECLARATION OF CUSTOMER

I hereby agree that damage noticed during this inspection shall be excluded in the event of any claim being lodged and declare that above mentioned details of my vehicle as well as that of damages to the vehicle noted by officer are correct. Nothing has been hidden/undisclosed.

Signature of Customer	
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RECOMMENDATION	
Underwriter Status	

Status	Approved
Remarks	{0}_Remarks
Case Created Date & Time	21-09-2018 18:32:40
Uploaded Date & Time	21-09-2018 18:36:54
Place	45, Radhanath Chowdhury Rd, Seal Lane, Tangra, Bengal 700015, India

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INSPECTED IMAGES

Image Name: Engine Number_175934

Image Name: Chassis Number_175935

Image Name: Odometer Reading_175936

Image Name: Front View_175938

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Image Name: Odometer Reading_175936

Image Name: RC Book Copy Front Side_175937

Image Name: RC Book Copy Back Side_175972

Image Name: RC Copy Additional Page_175973

Image Name: Front View_175938

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Image Name: Front LH View_175939

Image Name: Rear LH View_175940

Image Name: Rear View_175941

Image Name: Rear RH View_175942

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Image Name: Rear RH View_175942

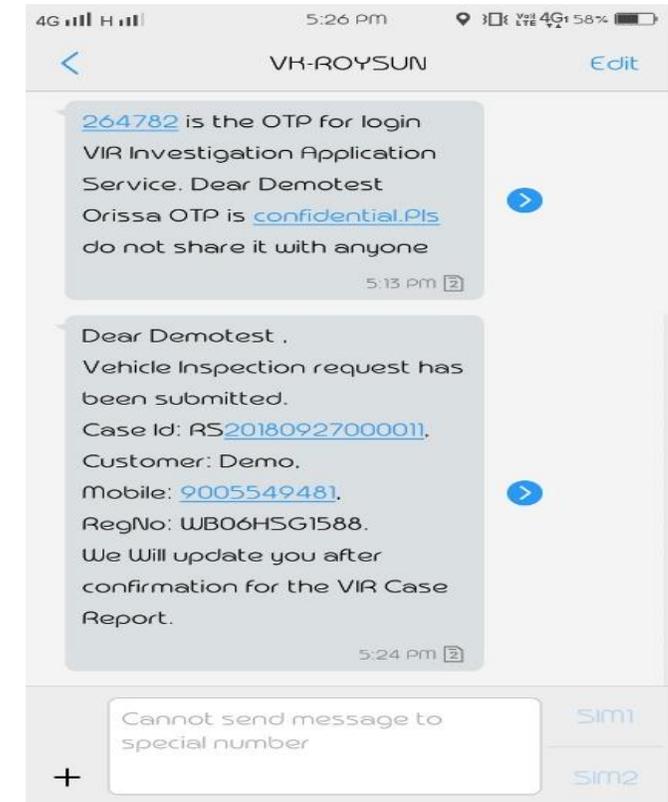
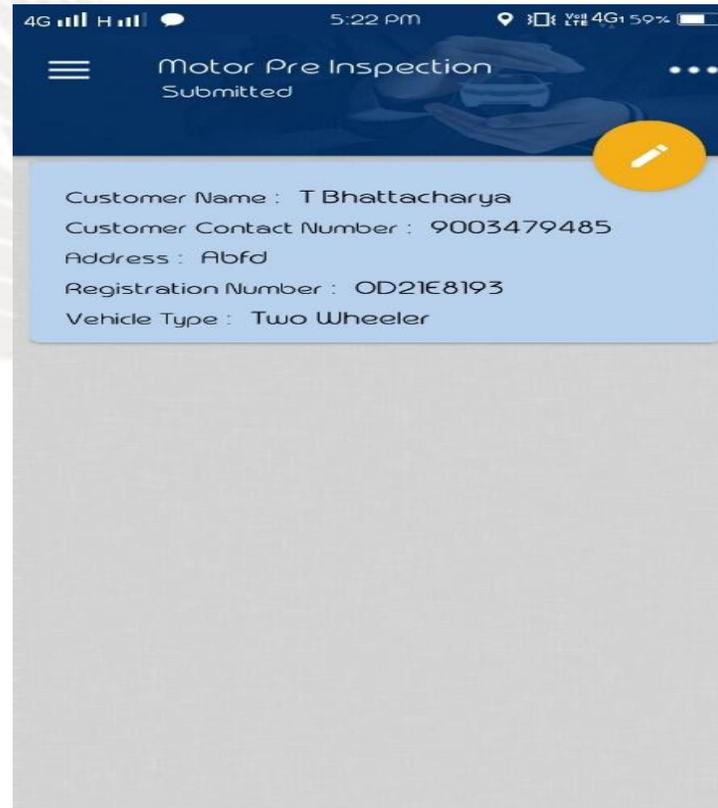
Image Name: Front RH View_175943

For Private Cars & Commercial Goods Vehicle



Private Car & Commercial goods inspection through VIR App will have approval by RSGI – approval will come via SMS from RSGI within 4 hours. The ID will be valid for 24 hours within which the policy has to be issued.

All process remains same as above. Only after submission of the document a SMS will be received from RSGI giving the Inspection ID (Case ID).



Thank
you!!