

Bajaj Alliance General Insurance Company Ltd- Sahaj Retail Ltd

BAJAJ | Allianz 
Bajaj Allianz General Insurance

The logo for SAHAJ, featuring the word "SAHAJ" in a bold, red, sans-serif font with a registered trademark symbol. The background behind the text is a yellow grid pattern.

Bajaj Allianz General Insurance is a private general insurance company in India. The company is a joint venture between Bajaj Finserv Limited (formerly part of Bajaj Auto Limited) owned by the Bajaj Group of India and Allianz SE, a German financial services company.

BENEFITS



- Product : Two Wheeler (Comprehensive & Third Party)
- Policy Issuance : Instant.
- Inspection : No Break-in Inspection but risk start date will be T+2 days.
- SM Commission Frequency : On spot.

Pay-out Percentage

Product Type	Premium Considered	SM
TW TP	TP	10%
TW Comp	OD	30%

Two Wheelers

New Proposal – 1 Yr OD & 5 Yrs TP **(1826)**

Rollover Bike Comprehensive – 1 Yr OD & 1 Yr TP **(1802)**

Rollover Bike TP – TP only **(1806)**

LOG-IN PROCESS



VLE to login with user id and password

The screenshot displays a web browser window with the following elements:

- Browser Tabs:** 'Inbox (3,431) - sayantani.kar@sre', 'airtel.in', and 'HOME - Liferay DXP'.
- Address Bar:** 'uat2.sahaj.co.in/web/guest/home'.
- Page Header:** 'SAHAJ' logo on the left, and 'SAHAJ CORPORATE', 'REGISTRATION', and 'English' on the right.
- Main Content:** A large banner image showing a group of people in a rural setting. Overlaid text reads: 'Reaching last-mile banking' and 'Changing the banking landscape'.
- Login Form:** A dark blue sidebar on the right contains a 'Login' section with:
 - A user ID input field.
 - A password input field with a lock icon and a 'Forgot Password?' link.
 - A red 'Login' button.
- System Tray:** At the bottom, the Windows taskbar shows the time as 12:37 on 10/06/2020, along with various application icons.

Select General Insurance under Insurance tab

Browser tabs: Inbox (3,431) - sayantani.kar@sre | airtel.in | Dashboard - Liferay DXP

URL: uat2.sahaj.co.in/web/guest/dashboard

Language: English

Navigation Menu:

- Banking
- Insurance** (circled in red)
 - General Insurance** (circled in red)
 - Life Insurance
 - Health Insurance
 - Web Aggregators
- E-Learning
- My Work Space
- Utilities
- HOME
- Government Services

Dashboard Content:

SALES | COMMISSION

Highest Sales

Transaction Amount: Transaction Amount | Today: Today

01	Computer Fundamental Institutional Model	₹90000.00
02	BAGIC	₹24764.00
03	HDFC	₹7285.70
04	IRCTC	₹2500.00

Message: Dashboard is temporarily unavailable.

Footer: Recently Used Service

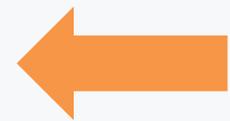
VLE to click on BAGIC



- Welcome
- Banking >
- Insurance >
- E-Learning >
- My Work Space >
- Utilities >
- HOME >
- Government Services >
- My Reports >
- My Business >
- Marketing >

General Insurance

BAGIC



General Insurance

RGICL

ROYAL SUNDARAM

ACKO

PMFBY CROP INSURANCE



Click on **New Transaction** under Bagic

The screenshot displays the SAHAJ web portal interface. At the top, there is a yellow header with the SAHAJ logo on the left and navigation options like 'English' and various icons on the right. Below the header is a dark sidebar with a 'Welcome' message and a list of menu items: Banking, Insurance, E-Learning, My Work Space, Utilities, HOME, Government Services, My Reports, My Business, and Marketing. The main content area is titled 'General Insurance' and features a 'BAGIC' section. This section contains three buttons: 'New Transaction', 'Continue Previous Transaction', and 'Duplicate Money Receipt'. A large orange arrow points directly to the 'New Transaction' button. Below the 'BAGIC' section, there is another 'General Insurance' section with four cards representing different insurance providers: RGICL, ROYAL SUNDARAM, ACKO, and PMFBY CROP INSURANCE. The browser's address bar shows the URL 'uat2.sahaj.co.in/web/guest/general-insurance', and the taskbar at the bottom indicates the system time as 12:45 on 10/06/2020.

In this page the VLE can select different policy types; eg: New proposal or Rollover

The screenshot displays the SAHAJ insurance website interface. At the top, there is a yellow header with the SAHAJ logo and navigation icons. Below the header, a progress bar indicates four steps: 1. PRODUCT SELECTION (highlighted), 2. VEHICLE INFORMATION, 3. LIABILITY SECTION, and 4. PAYMENT. The main content area is titled "Product Selection" and contains several form fields:

- Type of transaction ***: A dropdown menu with "Select" as the current selection. The dropdown is open, showing options: "Select", "New Proposal", and "Rollover". An orange arrow points to "New Proposal".
- Vehicle Type ***: A dropdown menu with "Select" as the current selection.
- Policy Duration ***: A dropdown menu with "Select" as the current selection.
- Coverage ***: A dropdown menu with "Select" as the current selection.
- Add On Covers**: A dropdown menu with "Select" as the current selection.
- Add On Cover Description**: A text input field.

Below the "Product Selection" section is the "Basic Customer information" section, which includes input fields for:

- First Name ***
- Middle Name**
- Surname ***
- Mobile No ***
- Date of Birth ***

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Policy Selected: New Proposal (1 Yr OD & 5 Yr TP)



Enter Product Details, Basic Customer Information & Policy Address & Click on **Save & Proceed**.

The screenshot shows the 'Product Selection' step of a policy proposal process. The progress bar at the top indicates four steps: 1. PRODUCT SELECTION (highlighted), 2. VEHICLE INFORMATION, 3. LIABILITY SECTION, and 4. PAYMENT. The 'Product Selection' section contains the following fields:

- Type of transaction: New Proposal
- Vehicle Type: Two Wheeler
- Policy Duration: Long Term
- Coverage: Comprehensive Products
- Product: 1826 TW NB Comp (1 yr OD 5 yr)
- Add On Covers: Select
- Add On Cover Description: (empty)

Below this is the 'Basic Customer information' section with the following fields:

- First Name: SAYANTANI
- Middle Name: (empty)
- Surname: KAR
- Mobile No: 7604094200
- Date of Birth: 09/08/1990

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The screenshot shows the 'Basic Customer information' and 'Policy Address' steps of a policy proposal process. The progress bar at the top indicates four steps: 1. PRODUCT SELECTION, 2. VEHICLE INFORMATION, 3. LIABILITY SECTION, and 4. PAYMENT. The 'Basic Customer information' section contains the following fields:

- First Name: SAYANTANI
- Middle Name: (empty)
- Surname: KAR
- Mobile No: 7604094200
- Date of Birth: 09/08/1990

Below this is the 'Policy Address' section with the following fields:

- House No / Building Name: 21
- Street / Locality / Landmark: ANANDAGARH
- State: ORISSA
- District: BALASORE
- City: BALASORE
- Pin Code: 765001

A yellow 'Save & Proceed' button is highlighted with a red circle at the bottom right of the form.

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Enter Vehicle Information & Click on Save & Proceed. **“Previous”** button is used to go to the previous page, for editing some information.

Note : For New Vehicles, kindly provide Minimum 6 characters for Engine Number & 17 Characters for Chasis Number.

The screenshot shows a web browser window with the URL `uat2.sahaj.co.in/web/guest/bagic-insurance?insurance_link=new_transaction`. The page features a yellow header with the Sahaj logo and navigation icons. A dark sidebar on the left contains a 'Welcome' message and a list of services: Banking, Insurance, E-Learning, My Work Space, HOME, Government Services, Utilities, My Reports, My Business, and Marketing. The main content area displays a progress bar with four steps: 1. PRODUCT SELECTION, 2. VEHICLE INFORMATION (highlighted with a red circle), 3. LIABILITY SECTION, and 4. PAYMENT. Below the progress bar, a message reads: 'Please copy Application ID: 2939164856'. The 'Vehicle Information' form includes the following fields: 'Make' (HONDA), 'Model' (ACTIVA), 'Subtype' (DLX CC), 'Fuel Type' (Petrol), 'Manufacturing year' (2020), 'Purchase Date' (15/03/2020), and 'Is Registration Available' (radio buttons for Yes and No, with 'No' selected). At the bottom of the form are two buttons: 'Previous' and 'Save & Proceed'. The footer contains copyright information for 2019 Sahaj, corporate links, and the design credit to ScreenRoot.

RE: Webservice Integration -Saha x BAGIC Insurance - Liferay DXP x +
uat2.sahaj.co.in/web/guest/bagic-insurance?insurance_link=new_transaction

English

Welcome

Banking >
Insurance >
E-Learning >
My Work Space >
HOME >
Government Services >
Utilities >
My Reports >
My Business >
Marketing >

1 2 3 4
PRODUCT SELECTION VEHICLE INFORMATION LIABILITY SECTION PAYMENT

Please copy Application ID: 2939164856

Vehicle Information

Make *
HONDA

Model *
ACTIVA

Subtype *
DLX CC

125

Fuel Type *
Petrol

Manufacturing year *
2020

Purchase Date *
15/03/2020

Is Registration Available *
 Yes No

Previous Save & Proceed

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Enter Vehicle Registration Details & Click on “Calculate Premium”

RE: Webservice Integration -Saha x BAGIC Insurance - Liferay DXP x +

uat2.sahaj.co.in/web/guest/bagic-insurance?insurance_link=new_transaction

English

Welcome

1 PRODUCT SELECTION 2 VEHICLE INFORMATION 3 LIABILITY SECTION 4 PAYMENT

Please copy Application ID: 2939164856

Vehicle Registration Details

State*	City*	Vehicle Hypothecation*	RTO Location*
ORISSA	BALASORE	Yes	BALASORE
Engine No.*	Chassis No.*	Type of Hypothecation*	Bank name*
gh67655	hj78765	Hypo	SBI

Previous Calculate Premium

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Clicking on “Calculate Premium”, will provide Premium Amount with Premium Break Up

SAHAJ

Welcome [User Name]

- Banking >
- Insurance >
- E-Learning >
- My Work Space >
- Utilities >
- HOME >
- Government Services >
- My Reports >
- My Business >
- Marketing >

English

1 2 3 4
 PRODUCT SELECTION VEHICLE INFORMATION LIABILITY SECTION PAYMENT

Please copy Application ID: **2950529883**

Vehicle Registration Details

State*	City*	Vehicle Hypothecation*	RTO Location*
ORISSA	BALASORE	Yes	BALASORE
Engine No.*	Chassis No.*	Type of Hypothecation*	Bank name*
TY654322	76787665543	Hypo	IDBI BANK

Calculated Premium

ncbAmt	N.A.
addLoadPrem	0
totalOdPremium	938
totalActPremium	4698
totalNetPremium	0

After the Premium Amount is received, the user needs to click on “Proceed to Pay”

Browser tabs: RE: Fwd: Webservice Integration - x, BAGIC Insurance - Liferay DXP x

URL: uat2.sahaj.co.in/web/guest/bagic-insurance?insurance_link=new_transaction

Language: English

Form Fields:

- State: ORISSA
- City: BALASORE
- Yes
- City: BALASORE
- Engine No.*: TY654322
- Chassis No.*: 76787665543
- Type of Hypothecation*: Hypo
- Bank name*: IDBI BANK

Calculated Premium

ncbAmt	N.A.
addLoadPrem	0
totalOdPremium	938
totalActPremium	4698
totalNetPremium	0
totalPremium	5636
netPremium	5636
finalPremium	6650
spDisc	0
serviceTax	1014
total-IEV	45215
CPA cover is included	

Buttons: Previous, **Proceed to Payment**

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After clicking on “Proceed to Pay” the user lands down to the next page where he/ she has to click on “Skash Deduction”

RE: Fwd: Webservice Integration - x BAGIC Insurance - Liferay DXP x +

uat2.sahaj.co.in/web/guest/bagic-insurance?insurance_link=new_transaction

English

Welcome

1 PRODUCT SELECTION 2 VEHICLE INFORMATION 3 LIABILITY SECTION 4 PAYMENT

Please copy Application ID: 2950529883

Premium Amount	6650
Service Fee	0
Total Amount	6650.00

Previous SKASH DEDUCTION

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After clicking on “Skash Deduction” the page will be redirected to “Skash Page” where the user needs to provide his/ her Sakash Pin and click on “Pay”.

RE: Fwd: Webservice Integration - x Common Payment - Liferay DXP x

uat2.sahaj.co.in/web/guest/common-payment?p_p_id=CommonPayment_WAR_CommonPayment&p_p_lifecycle=0&p_p_state=normal&p_p_mode=view

English

Welcome

Banking >

Insurance >

E-Learning >

My Work Space >

Utilities >

HOME >

Government Services >

My Reports >

My Business >

Marketing >

Skash Deduction

Current Wallet Balance : ₹ 409804.83

Customer Details

Amount to be deducted: 6650.0

Skash Card Number: 1919010100002661

PIN: ●●●●

Do not click back/refresh button

Pay

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After clicking on “Skash Deduction” the page will redirect to the next page for downloading **Money Receipt** & for generating **Policy**.

English

1 2 3 4
PRODUCT SELECTION VEHICLE INFORMATION LIABILITY SECTION PAYMENT

Please copy Application ID : **2939164856**

Premium Amount	1736
Service Fee	0
Total Amount	1736

Skash Deducted

Money Receipt Download

Money Receipt

Generate Policy

Get Policy

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By clicking on **“Money Receipt”** money receipt will be generated, which can either be taken print out or can be saved as Pdf.

The screenshot shows a web browser window with the URL `uat2.sahaj.co.in/web/guest/bagic-insurance?p_p_id=com_sahaj_insurance_InsurancePortlet_INSTANCE_P7dWyOOlg5Gh&p_p_lifecycle=0&p_p_state=normal&p_p_mod...`. The page displays a money receipt with the following details:

- SAHAJ** logo
- Sahaj Transaction Id: 264748095
- Protal Transaction Date: 10/06/2020
- Received with thanks from SAYANTANI KAR of 21, ANANDAGARH, BALANGIR BALASORE ORISSA Rs 6650(Rupees six thousand six hundred fifty.) on account of collection of Proposal Fee dated 10/06/2020
- This is a computer generated receipt and does not require any signature

A print dialog box is open on the right side of the page. The 'Destination' dropdown menu is highlighted with a red circle and set to 'Save as PDF'. Other settings include 'Pages: All', 'Pages per sheet: 1', 'Margins: Default', and 'Options: Background graphics' (unchecked). The dialog has 'Save' and 'Cancel' buttons at the bottom.

By clicking on “**Get Policy**” policy will be generated, which can then be downloaded.

English

Welcome

1 PRODUCT SELECTION 2 VEHICLE INFORMATION 3 LIABILITY SECTION 4 PAYMENT

Please copy Application ID : 2939164856

Premium Amount	1736
Service Fee	0
Total Amount	1736

Skash Deducted

Money Receipt Download

Money Receipt

Generate Policy

Get Policy

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By clicking on **“Get Policy”** policy will be generated, which can then be downloaded by clicking on **“Download Policy”**.

English

1 2 3 4
PRODUCT SELECTION VEHICLE INFORMATION LIABILITY SECTION PAYMENT

Please copy Application ID : 2952246145

Premium Amount	2089
Service Fee	0
Total Amount	2089.00

Skash Deducted

Money Receipt Download

Money Receipt

Generate Policy Policy Number

Get Policy OG-21-2401-1802-00000145 Download Policy

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English

1 2 3 4
PRODUCT SELECTION VEHICLE INFORMATION LIABILITY SECTION PAYMENT

Please copy Application ID : 2952246145

Premium Amount	2089
Service Fee	0
Total Amount	2089.00

Skash Deducted

Money Receipt Download

Money Receipt

Generate Policy Policy Number

Get Policy OG-21-2401-1802-00000145 Download Policy

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OG-21-2401-1802....pdf

The Policy will be downloaded in Pdf format, which can then be taken as print out.

airtel.in x | Gmail x | BAGIC Insurance - Liferay DXP x | OG-21-2401-1802-00000071.pdf x +

File | C:/Users/em402237/Downloads/OG-21-2401-1802-00000071.pdf

OG-21-2401-1802-00000071.pdf 1 / 6

Caringly yours
BAJAJ | Allianz

Bajaj Allianz General Insurance Company Ltd.
Registered and Head Office: Bajaj Allianz House, Airport Road, Yerwada, Pune

Transcript of Proposal for Two-Wheeler Package Policy

Dear SAYANTANI KAR,
We wish to inform you that the contract under policy number 'OG-21-2401-1802-00000071' has been finalized based on the information and declaration given by you, the transcript whereof is mentioned below. You are requested to reconfirm the same. In case of any disagreement or objection or any changes with respect to information mentioned below, we request you to please revert back within a period of 15 days from date of your receipt of this, failing which it will be deemed that you are satisfied with the correctness of the details mentioned below. Kindly note that as the contents and declarations contained in this transcript is the basis on which we have issued the policy to you, we advise you to please ensure that you have provided/disclosed and or not withheld any material facts/information and declarations, as Policy becomes Void ab initio if material facts are not provided/disclosed and or withheld and in such case no claim, if any, will be considered by us apart from forfeiture of the premium.

Details provided by you:

A. Proposer details

1. Proposer Name	: SAYANTANI KAR
2. Proposer Address	: 21,, ANANDAGARH, BELGHORIA , , BALASORE, ORISSA-756001
3. Proposer Mobile Number	: 07604094200
4. Proposer Residential Number	: NA

Type here to search

13:14 28/05/2020

Select “Rollover” in **Type of Transaction**, then select “Comprehensive Products” under **Coverage**. Then enter Product Details, Basic Customer Information & Policy Address & Click on Save & Proceed.

The screenshot shows the 'Product Selection' step of the insurance process. The 'Type of transaction' dropdown menu is open, showing options: 'Select', 'New Proposal', and 'Rollover'. The 'Rollover' option is highlighted with a blue bar and an orange arrow pointing to it. The 'Coverage' dropdown menu is circled in red and shows 'Comprehensive Products'. The 'Basic Customer information' section is also visible, with fields for First Name (SAYANTANI), Middle Name, Surname (KAR), Mobile No (7604094200), and Date of Birth (09/08/1990).

Note : Add on Covers can be taken by Customer if he/she is interested to take. It's not mandatory. Add on Covers cannot be taken for vehicles more than 5 years of age.

Note : For Rollovers, kindly provide Engine Number & Chassis Number, minimum of 6 characters respectively & maximum written in R.C book.

New Tab | M Inbox (3,445) - sayantani.kar@sre | BAGIC Insurance - Liferay DXP | WHAT IS THE NCB PERCENTAGE | +

uat2.sahaj.co.in/web/guest/bagic-insurance?insurance_link=new_transaction

English

Welcome

1 PRODUCT SELECTION 2 VEHICLE INFORMATION 3 LIABILITY SECTION 4 PAYMENT

Please copy Application ID: 2952243698

Vehicle Information

Make *	Model *	Subtype *	
HONDA	ACTIVA	DLX 110 CC	110
Fuel Type *	Manufacturing year *	Purchase Date *	
Petrol	2016	10/03/2016	
Is Registration Available *	Registration date *		
<input checked="" type="radio"/> Yes <input type="radio"/> No	15/04/2016		
Change of Ownership in previous policy period			
No			

Previous Save & Proceed

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Type here to search



14:17
11/06/2020



Enter **Vehicle Registration Details** and click on **“No”** if Previous Policy copy is not available with the customer and Click on **“Calculate Premium”**.



Enter **Vehicle Registration Details** and click on **“Yes”** if Previous Policy copy is available with the customer and **Previous Policy Type** as **“Comprehensive”** from the dropdown and if there was no claim in previous year, then select **“Claim during Previous Policy Period (NCB)”** as **No** & provide Previous Year **NCB Percentage** from the dropdown available in the Previous Year Policy Copy and Click On **“Calculate Premium”**.

New Tab | Inbox (3,445) - sayantani.kar@sre | BAGIC Insurance - Liferay DXP | WHAT IS THE NCB PERCENTAGE | +

uat2.sahaj.co.in/web/guest/bagic-insurance?insurance_link=new_transaction

English

Vehicle Registration Details

State*	ORISSA	City*	BALASORE	Vehicle Hypothecation*	Yes	RTO Location*	BALASORE
Engine No.*	WE456787U	Chassis No.*	TR5678798	Type of Hypothecation*	Hypo	Bank name*	BANK OF INDIA
RTO Code*	OD10	Series Code*	AV	Registration No*	8775	Is Previous policy available*	<input checked="" type="radio"/> Yes <input type="radio"/> No
Previous Policy expiry date*	11/06/2020	Previous policy type*	Comprehensive	Company Of Existing Policy*	ROYAL SUNDARAM ALLIANCE Insur...	Previous Policy Number*	VMT0067898766
Previous Policy IDV*	50000						
Claim during previous policy period(NCB)*	No	No Claim Bonus(NCB)*	25		35		

[Previous](#) [Calculate Premium](#)

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If there was Claim in Previous Year, then Click on “Claim during Previous Policy Period” as “Yes” & select “No of Claims in the Expiring Policy” from the dropdown & Click on “Calculate Premium”

Browser tabs: New Tab | M Inbox (3,445) - sayantani.kar@sre | BAGIC Insurance - Liferay DXP | WHAT IS THE NCB PERCENTAGE

URL: uat2.sahaj.co.in/web/guest/bagic-insurance?insurance_link=new_transaction

Language: English

Vehicle Registration Details

State*	City*	Vehicle Hypothecation*	RTO Location*
ORISSA	BALASORE	Yes	BALASORE
Engine No.*	Chassis No.*	Type of Hypothecation*	Bank name*
QWE456789	GHY7687655	Hypo	BANK OF INDIA
RTO Code*	Series Code*	Registration No*	Is Previous policy available*
OD10	AN	8996	<input checked="" type="radio"/> Yes <input type="radio"/> No
Previous Policy expiry date*	Previous policy type*	Company Of Existing Policy*	Previous Policy Number*
11/06/2020	Comprehensive	ROYAL SUNDARAM ALLIANCE Insura..	VMT898776666600
Previous Policy IDV*	Claim during previous policy period(NCB)*	No Of Claim In The Expiring Policy*	
50000	Yes	3	

Buttons: Previous, Calculate Premium

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POINTS TO REMEMBER



Data Reconciliation

This takes place, when for some reason, policy did not generate on spot, but the transaction amount gets deducted from Skash Wallet. This may cause due to **Network Issue**, or if the user did not click on “**Get Policy**”. For all these cases, policy gets generated and issued from Backend and received through mail, which is then forwarded to respective States from where the transaction happened.

Endorsement Process

For endorsement, customer needs to provide **Scan Copy of RC Copy & Policy Copy** and other required documents related to type of endorsement and send the mail to the below mentioned mail Id :

sayantani.kar@srei.com

Cancellation Process

Cancellation is only possible, if a customer has **done two policies for a single vehicle**. In this case, customer can cancel **one policy by keeping the other one**. The customer needs to provide **scan copy of RC copy and both the policy copies**, mentioning which one he/ she wants to cancel, **and a copy of Cancelled cheque**. The amount of the policy will be refunded directly to the customer. **The scan copies of documents should be sent in the below mentioned mail Id :**

sayantani.kar@srei.com

POINTS TO REMEMBER



If the user gets the below error message anytime, while doing online transaction, then he/she has to keep in mind that the provided RTO code is blocked at Bagic end and policy could not be issued to that Customer.

Error Code: 1001

Error Message: As Per the Motor Underwriting guideline , you are not allowed to issue this policy. Please contact the nearest branch office.

The screenshot shows a web browser window with the URL `uat2.sahaj.co.in/web/guest/bagic-insurance?p_p_id=com_sahaj_insurance_InsurancePortlet_INSTANCE_P7dWyOOlg5Gh&p_p_lifecycle=1&p_p_state=normal&p_p_mode=vie...`. The page title is "Vehicle Registration Details". The form contains the following fields:

State*	ORISSA	City*	BALASORE	Vehicle Hypothecation*	No	RTO Location*	BALASORE
Engine No.*	QWFRTHU87654	Chassis No.*	GHNFBVG56789				
RTO Code*	OD14	Series Code*	AC	Registration No*	6442	Is Previous policy available*	<input checked="" type="radio"/> Yes <input type="radio"/> No
Previous Policy expiry date*	10/06/2020	Previous policy type*	Comprehensive	Company Of Existing Policy*	ROYAL SUNDARAM ALLIANCE Insur	Previous Policy Number*	VMT789I096650
Previous Policy IDV*	50000						

An error message is displayed in a red-bordered box at the bottom of the form:

Error Code: 1001
Error Message: As Per the Motor Underwriting guideline , you are not allowed to issue this policy. Please contact the nearest branch office.

At the bottom of the form, there are two buttons: "Previous" and "Calculate Premium".

The footer of the page contains: Copyright © 2019 Sahaj. All rights reserved. Sahaj Corporate | Downloads | Contact Us. Designed by ScreenRoot.

CLAIM PROCESS



For any Claim related issues, the customer needs to connect with Bajaj Call Centre and register the claim. Then the customer needs to produce the vehicle at the work shop, and then submit documents as per requirement, mentioned below :

- Policy copy
- Copy of Registration certificate
 - Copy of Driving License
 - Tax Token
- Repairer Estimate
- NEFT documents
- KYC documents
- FIR Copy (In case of TP Loss)

Then Survey and document verification will be done. Based on survey report the claim amount is sanctioned.

Thank
you!!