

<u>Amazon Easy - Sahaj Retail</u> Ltd amazon easy **SARA**J

Amazon Easy Customer Journey





Benefits

Customers

- Get access to crores of products at great prices
- Get assistance for shopping on Amazon at a known location from a trusted person
- Get information on great deals and upcoming sales

Store Owners • Increased business transactions with existing clients

• Higher earnings

 Additional walk-ins due to the Amazon Easy service, thus benefitting existing store business as well

Store Earning Models



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Store Operations



- Always Start from store.amazon.in (PC/Laptop) or DOST app (Mobile/Tablet)
- Download and install Chrome Extension to ensure the purchase is always redirected through store.amazon.in

Buying a product

- Apply relevant filters (ensure Prime and Cash on Delivery)
- Choose the right product and Add to Cart/Buy now
- Create /Sign-in to Customer account
- Add delivery address and proceed to payment (Cash on Delivery)
- Logout after placing the order

Returning a product

- Sign in to customer account
- Update bank details (in case of COD)
- Go to "Your Orders" and proceed to Return

Tracking Package

- Sign in to customer account
- Go to "Your Orders" and click "Track Package"
- Regular SMS updates on customer mobile

Always Start the journey from store.amazon.in

store.amazon.in is the homepage for Amazon Easy (Udaan)program

- Ensure that the product "add to cart" action is done within store.amazon.in. If a product already exists in the customer's account when he logs in, please delete and re-add the same
- 2. Download and install Chrome Extension to ensure the purchase is always redirected through store.amazon.in





Logging in for the first time

- Associate needs to use his Amazon.in ID/Password. This is to access the Udaan portal. Please note that this login page says – Amazon.in Associates
- 2. This is the same ID/PW that he is using currently for all transactions.

Please note: This login says "Amazon.in Associates" which means that the store associate needs to use his credentials. This is different from the customer sign in flow.

Amazon.in	Associates
Login using your Asso	ciate ID
Email or mobile pho	ne number
radhika.89@gmail.co	m
Password	Forgot Password
••••••	
	Login
New1	o Amazon?
Create your	Amazon account

amazon in

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Log-in Process



Success – Logged in

Once you login with the right credentials, you will be able to access all links to the Easy store page.



Home Page

This is your Udaan home page. You can begin your purchase journey ONLY from this page – store.amazon.in

	amazon.	101 June - 101 June - 104 - 104 - 104 - 104 - 104 - 104 - 104 - 104 - 104 - 104 - 104 - 104 - 104 - 104 - 104 -		No. 107 of States Off
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or meetinal training e	Sarris Buen.	Thrane Dippers	Man Merry	State Restars 1





Error – "Check your credentials"

If you're getting this error, this means that the associate ID has not been whitelisted with Amazon. Please reach out to someone from the Udaan team to get your ID whitelisted.

This will also occur if a customer logs in here by mistake. Please note that the ASSOCIATE ALONE logs in



Check Your Credentials.

You have entered details to enter the Amazon.in network. However, these credentials are not valid for the Amazon.in Store Program.

You need to login with your Amazon.in associate account. If you wish to login again with the right credentials then please click <u>here</u>

If you would like to learn more about this program and sign up for this please click <u>here</u>

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Log-in Process- Error



There was a problem

Amazon in Associates

Login

New to Amazon?

Create your Amazon account

try again.

Login using your Associate ID

radhika.89@gmail.com

Password

Email or mobile phone number

Your email or password was incorrect. Please

Forgot Password

/!\

Error – "Incorrect email/password"

- Please check the user ID and password if you get this error.
- It may be that you are typing it incorrectly.



You can shop like how you do now for a product. You can search for a product on the search bar

amazon Up to 80* off mobile accessories I = lenovo k4 note Shop by Category Your Orders - List lay's Deals Gift Cards Sell Costomer Service % OFF OR MOR MOBILES **ON APPAREL, SHOES** AND ACCESSORIES MOBILES & ACCESSORIES ALL MOBILES MOBILE ACCESSORIES ALL TABLETS TABLET ACCESSORIES 114 Android IOS. Windows Cases & Covers Android IDS Windows Bags & Cases Eablinte Chargers & Cables Headsats Budget.Mobiles (500 -Budget Tablets Under \$7,500 3 Deals on Mobile Accessories Deals on Tablet Accessones Deals on Tablets Deals on Mobiles

When you search or shop category, you will always land on a page that has a bar on the left. <u>Always</u> apply the "Fulfilled By Amazon" filter and the "Eligible for Cash on Delivery" filter immediately.

Before you start looking at the page, ALWAYS apply "Fulfilled by Amazon" filter and "Eligible for Cash on Delivery" filter.



Watches

Men

Related Searches: fastrack watches for men, titan watches for men, watches for women. Watch Movement: Quartz | Automatic | Hand Driven

Espoir Analog Men's Watch -DZ-GR0401-BLK-BRW

by Espoir

₹375.00 a Fulfilled (

IIK COLLECTION Analog Black Round Dial Men's watch IIK034M by lik Collection

₹**475.00** ₹1,499.00 **₫.**Fulfilled (You Save: ₹1,024.00 (68%)



Find relevant products by applying filters





Choosing a product

- Once you choose a product, add to cart and proceed to checkout
- Please remember to only buy FULFILLED
 BY AMAZON products.





Click "Create your own Amazon Account" for new customers

) A https://www.amazon.in/ap/signir	i?_encoding=UTF8&openid.assoc_hand	Ile=inflex&openid.claimed_id=http%3A%2F%2Fspecs.openid.n 🔍 C 🔍 Search	☆ 自 ◀	·
		Login Email or mobile phone number		
		Password Forgot Password Login New to Amazon?		
		Create your Amazon account By signing in you are agreeing to our Conditions of Use and Sale and our Privacy Notice		
		Conditions of Use Privacy Notice Help		



Select "Use your mobile number instead"

amazon.in	
Create Account	
Your name	
Email	
Your email address Use your mobile number instead ►	
Password	
at least 6 characters	
Create your Amazon account	
Already have an account? Sign in	

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Ask the customer to enter his Name, Mobile Number and a Password.

Note:

1. The name has to be the same as what is mentioned in the customer's Government ID Card. The customer's full name has to be entered.

2. Do not ask the customer for his password. The customer has to enter the password on his own. Ask the customer to remember the name and the password entered.

amazon	
Create Account	
Harshit Patel	
Mobile number	
IN +91 \$ 9884327483	
Use your email instead +	
Password	

We will send you a text to verify your phone. Message and Data rates may apply.	
Continue	
Already have an account? Sign in F	

Enter the verification code that the customer will receive in his/her phone and select Verify. If the customer hasn't received the code, then select Resend Code.

	amazon.in		
	Verify mobile number A text with your code has been sent to your mobile number: 9884529633 Change		
	Enter code: Resend code		
	709229		
	Verify		

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Click "Create your own Amazon Account" for existing customers

If the customer already has an Amazon account, ask him/her to enter their mobile number and password.

<u>Note</u>: Only the customer should enter these details. DO NOT ASK the customer for his password

amazon in			
Login			
Email or mobile phone number			
Password Forgot Password			
Login			
New to Amazon?			
Create your Amazon account			
By signing in you are agreeing to our Conditions of Use and Sale and our Privacy Notice			



Once the customer enters his/her details, select Login

Login Email or mobile phone number 9884312356 Password Forgot Password	
Login New to Amazon? Create your Amazon account By signing in you are agreeing to our Conditions of Use and Sale and our Privacy Notice	



If the customer forgets his password; Steps to recover password





Ask the customer to check if he/she has received an sms on their phone from Amazon with a code.

Please enter the code here.



Verifying it's you...

For your security, we need to verify your identity. We've sent a code to the mobile number +919711131479. Please enter it below.

Enter code

Resend code

Continue

Please enter the customer's FULL NAME associated with Amazon when he created the Amazon account.



Security questions

Please enter the name associated with your account

Manish Kumar

Continue

Don't know the answers?





Please enter the customer's full name along with complete address with pincode and mobile number.

amazon.in SIGN IN DELIVERY & PAYMENT PLACE ORDER COMPLETE PAYMENT

Select a delivery address

On the move? Pick up your order from our pickup store.

amazon pickup Orders for select areas in select cities can now be delivered to Amazon pickup locations. Search for a Pickup location near you

Enter a new delivery address.

When finished, click the "Continue" button.

Full name:

Radhika Narayan

Address Line 1:

(or company name)

26th Floor, Amazon Development Center,

Address Line 2:

(optional)

World Trade Center, Brigade Gateway

Town/City:

Bangalore

State:

Karnataka

Pincode:

Search for a Pickup location near you

Amazons new service allows you to have your orders delivered at pickup stores located at some convenient locations in select cities. Its simple, safe and convenient.

Search by Address:

(e.g. 102, M.G. Road)

Search by Pincode:

Search by Landmark:

e.g. 110049

e.g. AIIMS Flyover

Search



Please choose the standard free delivery option.



Choose your delivery options



Continue

Shipment 1 of 1

Shipping from Amazon _____ (Learn more)

Deliver to: Radhika Narayan, 26th Floor, Amazon Development Center, World Trade Center, Brigade Gateway, Bangalore, KARNATAKA, 560055 India

Zero to One: Notes on Startups, or How to Build the Future - Peter Thiel
 ₹1,932.00 - Quantity: 1
 Hardcover Sold by: Cloudtail

Change quantities or delete

Also Available for Pickup

Choose from 20 pickup locations near you

Choose a delivery speed

 Scheduled Delivery at Rs. 100 Thursday, 12/05/2016, 2:00 pm - 5:00 pm Recipient phone number: 09632164899

Change delivery slot

Learn more

Free Delivery on eligible orders (See details)

- Thursday Two-Day Delivery at Rs. 50
- Tomorrow by 8pm One-Day Delivery at Rs. 100



Choose only 'Pay on Delivery' as the Payment method.

Select a payment method

Another payment method	Continue
Credit card	You can review this order before it's fina
Debit card Choose a Bank *	
Net Banking Choose a Bank *	
Cash on Delivery (COD)	

More Payment Options

Gift Cards, Vouchers & Promotional Codes

Enter a gift card, voucher or promotional code



Continue	

You can review this order before it's final.



Please click on 'Place Your Order' once you check all the details in this page.

Review your order

 Important r Check this 	message is box to default to these del	ivery and payment option	as in the future			Place you	ir order
Shipping address c Radhika Narayan	hange Pay Ca:	yment method Change sh on delivery	Gift	cards, Voucher &	Promotional	Order Summary Items: Delivery:	₹1.932.00 ₹0.00
			En	ter Code	Apply	Order Total:	₹1,932.00
hone: 09632164899	l.						
20 pickup lo address Choo	ile for Pickup ocations near this	Barr 2016					
20 pickup lo address choo Estimated deliv ZERO Zero Buil	ile for Pickup coations near this see very: 6 May 2016 - 9 to to One: Notes on Startup Id the Future	May 2016 s, or How to Choo	ose a delivery speed: Scheduled Delivery at	Rs. 100			
20 pickup lo address Choo Estimated deliv ZERO ZERO 2 dropping by P 21,9	Net for Pickup cations near this very: 6 May 2016 - 9 to to One: Notes on Startup Id the Future Pater Thiel 32.00 S Folloce	May 2016 s, or How to Chor S	ose a delivery speed Scheduled Delivery at Choose a delive	Rs. 100 ryslot			

Need help? Check out help pages or contact us 24x7





You will see an ORDER NUMBER once you place this order. The customer will receive a SMS with the order details. Kindly share the approximate date range of arrival of package.

Please inform the customer to check his SMS for delivery updates.

Shop by Category - Radhika's Amazon.in Today's Deals Gift Cards Sell Customer Service Hello, Radhika Your Orders - Wish Your Orders - Wish Your Order has been placed. We've sent you an e-mail confirmation. Order Number: 404-4245298-6986746 Image: Contract of the secrets of the secret of	amazon.in All -	Q (Derived accessories)	>
Thank you, your order has been placed. We've sent you an e-mail confirmation. Order Number: 404-4245298-6986746 Order Number: 404-4245298-6986746	Shop by Category - Radhika's Amazon in Today's Deals Gift Cards Sell Customer Service	Hello, Radhika Wish Your Orders - List - Car	t
We've sent you an e-mail confirmation. I just bought: 'Zero to One: Notes on Startups, or How to Build the Future' by Peter Thiel Order Number: 404-4245298-6986746 #1 NEW YORK TIMES BESTSELLER If you want to build a better future, you must believe in secrets. The	Thank you, your order has been placed.	Facebook 🕑 Twitter 🖂 E-mail	
 1 item will be delivered to Radhika Narayan in from Amazon a Fulfilled Estimated delivery: 6 May 2016 > Review or edit your order 	We've sent you an e-mail confirmation. Order Number: 404-4245298-6986746 • 1 item will be delivered to Radhika Narayan 🖾 from Amazon a Fulfilled • Estimated delivery: 6 May 2016 - 9 May 2016 • Review or edit your order	I just bought: 'Zero to One: Notes on Startups, or How to Build the Future' by Peter Thiel store.smszon.in #1 NEW YORK TIMES BESTSELLER If you want to build a better future, you must believe in secrets. The great secret of our time is that there are still uncharted frontiers to explore and new inventions to create. In Share this item	

Logging-out

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Logging out – Please note that once an order has been placed, you will need to log the customer out completely for security purposes.





Amazon Easy Dost App

amazon easy)



- It is mandatory to use Dost App while using android mobile / tablet, under the Amazon Easy program
- All the processes related to placing an order/ tracking the order/ cancellation/ return and refund on the Dost App are same as the <u>amazon.in</u> web portal used on desktop/laptop.

Log-in to Dost App

- Start the journey by opening Amazon Dost app on your mobile devices
- Log in with your credentials
- Enter OTP, if prompted and click Continue



Amazon.in Associates

Login using your Associate ID

Email or mobile phone number

abc@xyz.com

.....

Password

Forgot Password

Login

By continuing, you agree to Amazon's Conditions of Use and Privacy Notice.

Keep me signed in. Details •

New to Amazon?

Create your Amazon account

Pin code Selection



- ► After successful login, you will see the Amazon homepage
- Enter the required pincode for delivery to check
 Product availability.





nersonal rare

Everyday essentials from Amazon Brands & more









See more

Save up to 30% | Amazon Pantry

Ensuring safe deliveries





52





► Type the required product in "Search bar" and click ♀





Household supplies &

personal care

Everyday essentials from Amazon Brands & more







Save up to 30% | Amazon Pantry

Baby essentials & pe



Ensuring safe deliveries

See more



For internal training & circulation



 Browse through the available options and
 Click on the desired product



For internal training & circulation



Click on Filter to sort the results and/or apply relevant filters to narrow the search result

≡ amaz	çon.in	№
mobiles und	ler 10,000	Q
Select a loc	ation to see product availabil	ity
Showing selec	ted results. See all results fo	r "mobiles under
unrime III		Filter
		1 Meet
off	Panasonic Eluga R	ay 810 (4GB
	RAM, 64GB Storag	e) (Starry
	by Panasonic	
	₹9,999 ₹16,990 Sav	e ₹7,491
	√prime	N.
	Get it by Wed, Jun 3	
	10% off with SBI Cred	it Cards
	★★★☆☆☆ (229)	
	Sameung Galavy M	120 (Ocean
100 million	Blue , 4GB RAM, 64	4GB Storage,
1999	5000mAH Battery))
	by Samsung	
	Currently unavailable	

★★★★☆ (76,006)

Back	
Sort	
Featured	
Price: Low to High	\bigcirc
Price: High to Low	\bigcirc
Avg. Customer Review	\bigcirc
Newest Arrivals	\bigcirc



Select the desired Product and click on "Add to Cart " button

		\bigcirc
10 Days	Amazon	1 Year
Replacement	Delivered	Warranty

In stock.

Delivery by: Wed, Jun 3

Fastest delivery: May 31 - Jun 2 Details

Select a location to see product availability

Sold by Darshita Electronics (4.5 out of 5 | 17,281 ratings) and Fulfilled by Amazon.





Click "DONE" to keep adding more products or Click

"Proceed to Checkout"



Extra discount on recommended accessories when purchased with the mobile

Mobile cases & covers (3)



Tarkan Shock Proof Protective Soft Back Case Cover for Redmi Note 8 Pro ₹ 224 ₹ 249 Save ₹25 (Extra 10%) ★★★★☆☆ 441

+ Add



CEDO Silicon Soft Flexible Leather Textured Auto Focus Shock Proof

₹ 116 ₹ 129 Save ₹13 (Extra 10%)

★★★☆☆☆ 80 vprime

√prime

+ Add



Enter customer mobile number to
 Create new customer account

or

Login for existing amazon customer

amazon.in

Welcome



Login. Already a customer?

Mobile number or Email

Continue

By creating an account or logging in, you agree to Amazon's Conditions of Use and Privacy Policy.

Conditions of Use Privacy Notice Interest-Based Ads © 1996-2020, Amazon.com, Inc. and its affiliates



- Check the product details (Quantity/price etc)
- In the cart
- Click on "Proceed to Buy"

	tal (1 ite	em): * 9, 9 order cor	999.00 ntains a gift	
		P	roceed to Bu	у
	ţ	a 100	% Purchase P	rotection re Payments
		Panasoni Storage) ₹ 9,999.0 In stock	c Eluga Ray 8 (Starry Black) 0 vprime	10 (4GB RAM, 64GB)
Ū	1	+	Delete	Save for later
			-	



Click on "Add a New Address"
 or

 Select from list of addresses for existing users as applicable

Add a Ne	w Address	>
If home d point nea	delivery is not available, add a pick ar you.	^{cup} >



Enter all the details for the required address and click on "Deliver to this Address"

Back Enter a shipping address

Enter a shipping address

	Full name		
Mobile number			
Pincode			
Town/City			
State			
Flat, House no., Building, Company, Apartment			
Area, Colony, Street, Sector, Village			
Landmark e.g. near apollo hospital			
Additional Address Details Preferences are used to plan your delivery. However, shipments can sometimes arrive early or later than planned.			
Select an Address Type			
	Deliver to this address		



Select the required

payment method for

completing the purchase

Recommended mode of payment is "**Pay on Delivery**"

RE WA	YS TO PAY
\bigcirc	Other UPI Apps
\bigcirc	Add Debit/Credit/ATM Card
\bigcirc	Net Banking
\bigcirc	EMI
0	Pay on Delivery (Cash) Due to high demand and to ensure social distancing, Pay on Delivery is not available. Why?
~ Ado	d Gift Card or Promo Code

Portal Walk-Through

SAHAJ

SM will log in to the portal





17:23

26-10-2021

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Click on "Amazon Easy" under 'Earn More' dropdown box 🗲 SAHAJ AEPS - Sahaj 附 Inbox - debopriyo.bose@sahaj.co 🗙 × + eretail.sahaj.co.in//web/guest/sahaj-aeps?p_p_id=BharatPay_WAR_BharatPay&p_p_lifecycle=0&p_p_state=normal&p_p_mode=view&actionType=registration $\leftarrow \rightarrow$ C D ☆ ()SAHAJ (**P** 2 63 English ~ () **B** ~ Government Services E-Learning **Bill Payments** My Business PAN & Tax Travel & Tourism Earn More Amazon Easy Copyright © 2021 Sahaj. All rights reserved. Sahaj Corporate Downloads Contact Us

https://retail.sahaj.co.in/web/guest/e-commerce



Important Links



Chrome Extension: https://bit.ly/AmazonEasy_ChromeExtension

> Dost App Download Link: https://bit.ly/AEasy DostApp

Amazon Store App: https://bit.ly/AmazonEasy_StoreApp_Update

Amazon Easy Training - Hindi: https://www.youtube.com/playlist?list=PLCmJPW8xzaQCQPwS4dZvkpOvblaw4s57w

Amazon Easy Training - English:

https://www.youtube.com/playlist?list=PLCmJPW8xzaQANH0wjHR-5G7UNyAA3yZbQ

Amazon Easy Training - Document: https://bit.ly/AmazonEasy StorePurchase

Link to track orders immediately: <u>Storedashboard.amazon.in</u>

For internal training & circulation



• Store Owners should install chrome extension while ordering from Desktop/Laptop.

• Store Owners start their journey from <u>Store.amazon.in</u> and checkout at <u>store.amazon.in</u>

• Store Owners must use established method of payment only i.e. cash on delivery, UPI, Amazon Pay Balance & Pay at Store (if they have Mpos device).

 Store Owners should start the search of product within <u>store.amazon.in</u> itself and not use third party search engine or clicks through.

• No commission would be paid for self orders.



Amazon Easy Commercials		
Category	SM Payout	
Apparel & Accessories	10.13%	
Shoes and Handbags	10.13%	
Automotive	7.50%	
Baby Products	7.50%	
Beauty	7.50%	
Books	7.50%	
Business & Industrial Supplies	7.50%	
Echo & Alexa Devices	7.50%	
Fire TV Devices	7.50%	
Furniture	7.50%	
Health & Personal Care		
Appliances	7.50%	
Home	7.50%	
Home Improvement	7.50%	
Kindle Books	7.50%	
Kitchen & Dining	7.50% For interna	

Amazon Easy Commercials		
Category	SM Payout	
Lawn & Garden	7.50%	
Luggage	7.50%	
Miscellaneous	7.50%	
Musical Instruments	7.50%	
Office Products	7.50%	
Pet Supplies	7.50%	
Sports & Fitness	7.50%	
Tools	7.50%	
Toys & Games	7.50%	
Watches	7.50%	
Blu-Ray & DVD	5.63%	
Large Appliances	5.63%	
Software	5.63%	
Video Games	5.63%	
Groceryion	5.25% 47	



Amazon Easy Commercials		
Category	SM Payout	
Health, Household & Personal Care	5.25%	
Pantry	5.25%	
Computers	4.50%	
Electronics	4.50%	
Home Entertainment	4.50%	
Wireless Accessories	4.50%	
Prepaid mobile recharge	1.5% of total purchase value (Upto Rs 7.5/ Transaction)	
DTH recharge	1.5% of total purchase value (Upto Rs 7.5/ Transaction)	
Google Play Recharge	1.5% of total purchase value	
Cell Phones and Accessories	75 on selected phone or other phone 1.5%	
Jewelry	9.6% (For precious jewellery 0.225%)	



Amazon Easy Commercials			
Category	SM Payout		
Broadband Bill Payment	Flat Rs. 2.25/Transaction		
Electricity Bill Payment	Flat Rs. 2.25/Transaction		
FASTag recharge	Flat Rs. 2.25/Transaction		
Gas cylinder Bill Payment	Flat Rs. 2.25/Transaction		
Insurance premium Payment	Flat Rs. 2.25/Transaction		
Landline Bill Payment	Flat Rs. 2.25/Transaction		
Mobile postpaid Bill Payment	Flat Rs. 2.25/Transaction		
Municipal Tax Payment	Flat Rs. 2.25/Transaction		
Piped Gas Bill Payment	Flat Rs. 2.25/Transaction		
Water Bill Payment	Flat Rs. 2.25/Transaction		
Credit card Bill Payment	Flat Rs. 3.75/Transaction		



New Customer Bonus		
S. No.	Bounty Event	SM Share (in INR, inclusive of all taxes)
1	A new customer* ("Customer") purchases product(s)** from seller(s) on Amazon Site of minimum value of INR 600 through the Marketing Store's Offline Associates Portal, whether for the first time or within 6 months of his/her first product** purchase of any value	60
2	Such customer purchases product(s)** from seller(s) on Amazon Site of minimum value of INR 600, within 6 months of his/her first product** purchase of any value	75
3	Such customer purchases product(s)** from seller(s) on Amazon Site of minimum value of INR 600, within 6 months of his/her first product** purchase of any value	90
TOTAL		225
For internal training & circulation 50		



