FAQs on NEW SAHAJ MITR REGISTRATION

1) **How do I register myself as a Sahaj Mitr in Sahaj Portal?**
   For being a part of Sahaj family one has to register him/her by filling up the registration form available in New Registration under Registration tab.

2) **Is it mandatory to provide referrer's SM ID in the Sahaj Mitr Referral Programme window?**
   Currently, it is not required

3) **Is it necessary to provide an active mobile number and email ID during registration for Sahaj Mitr?**
   It is mandatory to provide an active mobile number and email ID during registration as OTP will be sent on the given mobile number and email ID.

4) **In case the net connection is cut then do I again need to fill the registration form from the beginning?**
   New Sahaj Portal allows you to resume your registration form from the place where you left last time. You need to click on Continue Registration tab and provide the Form ID number to resume the registration process.

5) **How do I understand which fields in the form are mandatory and which are not?**
   The non-mandatory boxes in the registration form are marked as optional. The rest of the boxes are all mandatory fields in the registration form.

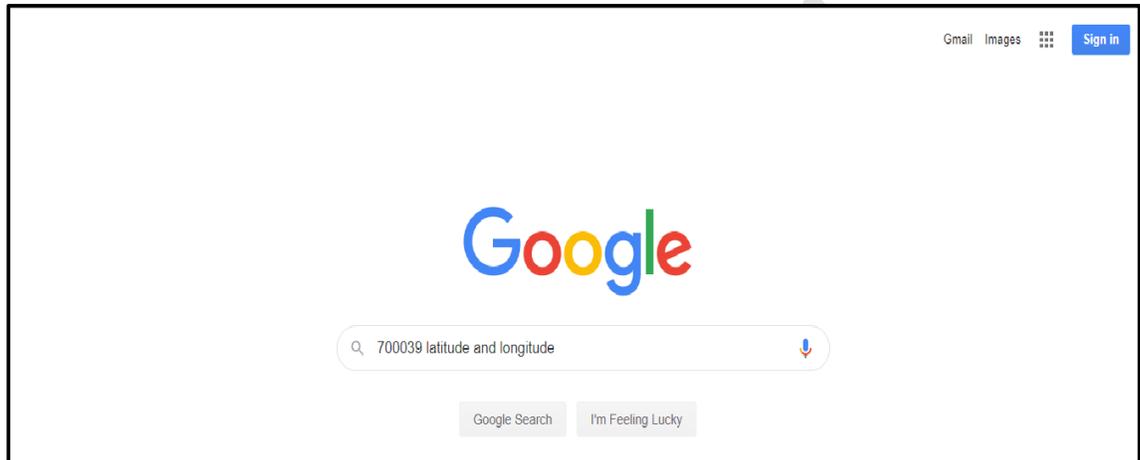6) **Can I know the status of my registration process?**
   To know the status of the registration process you need to click on Know Registration Status under Registration tab on the home page of the portal.

7) **How do I pay the Registration or Roll out fee?**
   Payment can be made through any one of the payment options viz. Internet banking, Credit card, debit card or UPI

8) **I find latitude and longitude as one of the mandatory requirements for registration. How do I know the latitude and longitude of my location?**
Latitude & Longitude can be obtained by entering your location's postal pin code in Google search bar as shown below

9) **How much time will it take to receive the Sahaj Mitr ID & password after I make the payment**
A 16 digit temporary ID is generated immediately after successful completion of Registration process. However, the Sahaj Mitr ID is generated within 3 working days.

10) **Do I need to upload my KYC details at the time of registration?**
Yes. Your KYC documents are mandatory and the information that you provide during registration should match with the KYC document(s)