



SPREAD THE JOY OF  
GOOD HEALTH

Help your customers build their dreams  
with DocOnline

With DocOnline's whole-person care,  
your customers will now have a strong  
and healthy home.

**स्वास्थ्य है तो सब कुछ है**  
अपने व अपने परिवार के सदस्य के लिए,  
**सिर्फ 500 रुपये में पायें डॉकऑनलाइन की**  
**गुडहेल्थ360 सेवा**

### लाभ उठाएं:



#### फोन/वीडियो पर असीमित चिकित्सक परामर्श

14 क्षेत्रीय भाषाओं में सामान्य चिकित्सक, स्त्री रोग विशेषज्ञ, बाल रोग विशेषज्ञ, मनोविज्ञानी, मनोचिकित्सक, त्वचा विशेषज्ञ, पल्मोनोलॉजिस्ट, मधुमेह विशेषज्ञ, आहार विशेषज्ञ, आयुर्वेदिक चिकित्सा आदि द्वारा परामर्श



#### फ्री स्वास्थ्य जांच के लिए 2 वाउचर

आयरन की कमी: 3 टेस्ट, लिपिड प्रोफाइल: 8 टेस्ट, लिवर फंक्शन: 11 टेस्ट, रीनल फंक्शन: 5 टेस्ट, थायराइड फंक्शन: 3 टेस्ट



#### दवाओं, डायग्नोस्टिक टेस्ट, रेडियोलॉजी टेस्ट, डेंटल कंसल्टेशन और इलाज पर छूट

पैथोलॉजी छूट: 20% से 40%, रेडियोलॉजी छूट: 30% से 40%, फार्मसी छूट: गैर-ओटीसी - 10% से 16% और ओटीसी - 5%, चिकित्सकीय छूट: परामर्श पर 100%, एक्स-रे पर 50% और स्केलिंग, उपचार पर 10%

आप इन सेवाओं का लाभ कॉल करके या वेबसाइट/ एप के द्वारा उठा सकते हैं

**आज ही अपने निकटतम सहज मित्र केंद्र से संपर्क करें**

**स्वास्थ्य है  
तो सब कुछ है।**



डॉकऑनलाइन के साथ अपने ग्राहकों को उनके सपने पूरे  
करने में मदद करें

डॉकऑनलाइन के सम्पूर्ण व्यक्ति देखभाल प्रोग्राम्स  
के साथ, आपके ग्राहकों के पास अब एक सबल  
और स्वस्थ घर होगा



# TRAVEL SERVICES

## TRAIN TICKET BOOKING

## BUS TICKET BOOKING

### Login


 1919475887047761

 .....

[Forgot Password ?](#)

Login

### Income Calculator

Calculate Now 





Welcome  
**PRAMOD KUMAR**

HOME

Banking >

Insurance ▾

General Insurance

Life Insurance

Tele Medicine

Health Insurance

E-Learning >

My Business >

Bill Payments >

Click Here



Welcome  
Abhijit

HOME

Banking >

Insurance >

E-Learning >

My Business >

Bill Payments >

PAN & Tax >

Travel & Tourism >

Fastag >

Entertainment >

Product Selection

Select Plan\*

Select Plan

Proceed

Select Your Plan



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Abhijit

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Bill Payments

PAN & Tax

Travel & Tourism

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Entertainment

Product Selection

Select Plan\*

DocOnline 1 Year Subscription

Select Plan

DocOnline 1 Year Subscription

# Portal Process

SAHAJ

SAHAJ

English



Welcome  
Abhijit

HOME

Banking



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My Business



Bill Payments



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Travel & Tourism



Fastag



Entertainment



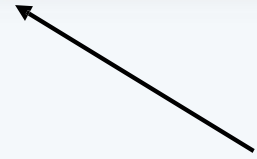
Product Selection

Select Plan\*

DocOnline 1 Year Subscription



Proceed



Click  
Here

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Sahaj Corporate

Downloads

Contact Us



Welcome  
Abhijit

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Travel & Tourism >

Fastag >

Entertainment >

## Product Selection

Select Plan\*

DocOnline 1 Year Subscription

Proceed

## Customer Section

Language\*

English



First Name\*

Last Name\*

Gender\*

Male



Email Id

Subscription Charge Inclusive GST

500.0

Middle Name(optional)

Mobile Number\*

DOB



Register

Cancel

Fill up the form properly  
with Customer's  
Information



# Portal Process

SAHAJ

SAHAJ

English



Welcome  
Abhijit

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Travel & Tourism >

Fastag >

Entertainment >

## Product Selection

Select Plan\*

DocOnline 1 Year Subscription

Proceed

## Customer Section

Language\*

English



Subscription Charge Inclusive GST

500.0

First Name\*

CHANDRACHUR

Middle Name(optional)

Last Name\*

CHAKRAVARTI

Mobile Number\*

7603039710

Gender\*

Male



DOB



Email Id

chandrachur.chakravarti@sahaj.co.in

Register

Cancel

Click  
Here





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Abhijit

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## Skash Deduction



SM will make the  
payment using SKASH PIN

### Customer Details

Amount to be deducted  
500.00

Skash Card Number  
1919010100002661

ⓘ Do not click back/refresh button

PIN  
....

Customer Mobile Number

[Click here to register new customer](#)

Pay



Welcome  
Abhijit

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## Sahaj Retail Limited

Sahaj Head Office

45, Radhanath Chowdhury RD, Seal Lane,  
Tangra, Kolkata, West Bengal 700015

Website: <https://www.sahajcorporate.com/>



## Customer Receipt

Sahaj Trx ID #: 264770171

Date: 28/02/2023

Fees Recieved From CHANDRACHUR CHAKRAVARTI of Rs. FIVE HUNDRED as **Membership fees.**

Amount Recieved: 500.00/-

"This is an electronically generated Reciept, no signature is required"

# Portal Process

SAHAJ

DocOnline Initiation - Message (HTML)

File Message Tell me what you want to do...

Ignore Delete Reply Reply All Forward More Meeting CC Team Email Reply & Delete To Manager Done Create New Rules OneNote Actions Move Mark Unread Categorize Follow Up Translate Find Related Select Zoom Zoom

Tue 28-Feb-23 13:28  
noreply@mail.doconline.com  
DocOnline Initiation  
To chandrachur.chakravarti@sahaj.co.in

DocOnline

**Dear CHANDRACHUR CHAKRAVARTI,**

We are happy to inform you that GoodHealth360 Sahaj has partnered with DocOnline, India's finest Online Health Service, to provide you with Online medical consultation services. Our endeavor is to make healthcare accessible to you anytime, and from anywhere you need it.

Kindly activate your health account by clicking the **ACTIVATE NOW** button below and start using your health benefits.

To understand the health service benefits for you and your family members, please attend virtual awareness sessions organised by your HR or call DocOnline helpline 8822 126 126.

Kindly use your MRN (Medical Record Number): 356A01BQOX to login in the future.

DEFAULT PASSWORD: 5VQU2ZTE

**ACTIVATE ACCOUNT**

Regards,  
DocOnline

Confirmation email will be sent to Registered Email ID

Click Here to Activate the Account

# Portal Process

SAHAJ

Your DocOnline health account has been successfully created - Message (HTML)

File Message Tell me what you want to do...

Ignore Delete Reply Reply All Forward More Meeting CC Team Email Reply & Delete To Manager Done Create New Rules OneNote Actions Move Mark Unread Categorize Follow Up Translate Find Related Select Zoom

Tue 28-Feb-23 13:28  
noreply@mail.doconline.com  
Your DocOnline health account has been successfully created  
To chandrachur.chakravarti@sahaj.co.in  
If there are problems with how this message is displayed, click here to view it in a web browser.

**Dear CHANDRACHUR CHAKRAVARTI,**

We are happy to inform you that we have successfully created your health account. You can now login to your health account using the one-time password 5VQU2ZTE.

To access your health account (MRN 356A01BQOX), click [here](#) and download app or go to the website.

We wish you and your family a healthy and happy life. For more details, kindly call 8822126126.

Regards,  
Team DocOnline

**Important Information:**

- Kindly change your password after logging into your account for the first time.
- Use your registered mobile number or MRN sent in a separate email/sms to login to your health account

Customer will be able to login to the DOCONLINE Portal/APP using MRN No., Registered Mobile no.

After activation another email will be sent to Registered Email ID



### About DocOnline

#### 1. What is DocOnline? What Services does it provide?

- DocOnline is an online doctor consultation platform, which allows you to access Non-Emergency/ Preventive Healthcare from anywhere and at any time!

**DocOnline Services:** Upon subscription, a user gets access to DocOnline's panel of certified and experienced General Physicians to consult for any non-emergency medical situations. Using DocOnline services through the web/mobile app, one can avail either video/audio consultations, chat with an expert general physician, get investigations done, obtain prescribed medicines, update health profiles, or view all medical records through her, anywhere and anytime! It's that simple.

### Why DocOnline?

#### 2. For what ailments/ illness can I consult a doctor here?

DocOnline offers preventive healthcare services. Following is a list of illnesses and ailments that are normally consulted for, in addition to many more.

Headache, Migraine, Colds, Flu, Fever, Viral infection, Chest infection, Diarrhea, Nausea, Vomiting, Constipation, Heartburn, Rashes, Food Allergies, Joint Pain, Arthritis, Other skin symptoms such as lumps and bumps, Depression, Urinary Tract Infection, Insect bites, Fungal infections, Allergies, Sports Injuries, Lifestyle advice, Health and Diet advice And More....

### **3. Who can use DocOnline services? Can I get a doctor of my choice?**

DocOnline can be used by anyone above the age of 16 years with a secure identification process. Users can also book appointments on behalf of their children if they are under 16 years of age.

DocOnline is an Online Doctor Consultation Platform. We ensure standardization of quality services and deliver satisfactory doctor consultation services to the end user. All our doctors are highly qualified & experienced in treating the various medical concerns pertaining to preventive healthcare.

### **4. We have health cards provided by our company which even covers OPD consultation. How are your services beneficial to us?**

Health cards or the insurance card may provide you with 1 or 2 free consultations or a discounted rate. However, by using our app, you can avail unlimited consultations for your whole family. You can consult from your home or your office and thus, avoid the unnecessary waiting time at hospitals/clinics for getting appointments. Here, you avoid wasting time in activities such as travelling/waiting and can also opt to get medicines delivered straight to your doorstep. Thus, DocOnline saves your time and health, apart from being extremely affordable!

### **5. You are limited by providing a GP consultation only. How does it help the entire family?**

A General Physician is normally the first consultation for any medical condition. Our doctors help you address your basic/non-emergency medical conditions, where our chief objective is to ensure Preventive Healthcare.

### **1. How do I get an appointment? What happens if I miss my appointment?**

DocOnline at present allows for Two (2) days advance doctor Bookings/appointments. There are two types of appointments –

(1) Waiting and (2) Scheduled

Waiting Appointment: Connects you to the doctor in the immediately next available time slot within 15 minutes.

Scheduled Appointment: You get to book a time slot for a doctor consultation in advance as per your convenience.

If you miss an appointment, you can check the immediate time slots for doctor consultation that are available.

Subsequently, you can also book an appointment. DocOnline also provides One Time Consult option and subscription model in which you can avail unlimited doctor consultations for your subscription period.

### **2. How do I keep track of my medical records?**

After completion of consultation call, the doctor generates a prescription, which gets updated to your medical records. In case of a chat, you always have access to the chat history.

### **3. Can I receive a prescription for medication?**

At the end of the consultation, you will be receiving the doctor's prescription in an e-prescription format. The e-prescription will be sent to your email and you can also view it in 'My Appointments' section of the App. Using this, you can order/ purchase medicines from any pharmacy in India.

Note: Doctors at DocOnline cannot prescribe medication that are classified as Narcotic Drugs.

**4.If my dependents are unaware about the usage of smart phones, how do they connect with your doctor? Is there any reminder service for our appointments?**

Don't worry! On behalf of your dependents, you can always book a time-slot. They will get a call on the given phone number at the specific time, and all they need to do is receive it.

There is also a provision for an 'appointment reminder' through a SMS notification that will be sent to your registered mobile number prior to the consultation.

**5. Can I book two appointments for two of my family members at the same time, using the same account?**

Unfortunately, you cannot book both the appointments at the same time from the same account. Instead, you can schedule the appointments at two different timings.

**6. How is DocOnline different from other online service providers?**

DocOnline provides online Doctor Consultation Service with GPs (General Physicians). By ensuring high standards and 100% quality assurance in services and offerings, DocOnline attempts to provide the best teleconsultation with any doctor. Thus, it helps patients resolve their problems at the earliest. The focus is to provide the best in-class online consultation experience with doctors that can be easily availed from anywhere.



### **7. If a patient is not satisfied with first doctor e-consultation, then what would be the second option?**

As we follow a set protocol for treatment with a group of highly qualified and experienced doctors, we assure only of the best quality of treatment.

However, in the unlikely event where you are not satisfied after a consultation, you can book another consultation where you'll be assigned another doctor. After every consultation, your medical history is updated so that the subsequent doctor can take off from exactly where the previous consultation had ended.

### **8. Why should I use DocOnline services for non-emergency cases when I am capable of self-diagnosis?**

Nowadays, people are well-educated and can easily procure information since it is available in abundance - but often, this leads to misdiagnosis. On the other hand, DocOnline provides online doctor consultations from expert doctors and which is also extremely affordable.

### **9. If my prescription order is unclear or I am having doubts regarding the treatment, then whom do I approach?**

For any queries please do reach out to us on our customer support services where you can always raise a concern. You can also reach us at - **+91 – 8822 126 126**, where we are available from **9 AM to 10 PM (Monday to Sunday)**.

### **10.If we don't use the application for more than a year/several months even after paying the subscription fees, will my data get saved or erased in your app?**

We strictly comply with the legal aspect and maintain ethical standards. Keeping this in view, we ensure that your data is secure and available for 3 years from the date of your subscription.

**11. After undergoing investigations suggested by a DocOnline doctor, will it be possible to consult the same doctor for a subsequent visa?**

It depends on the doctor's availability and the time of your call. However, you will not experience any difference in the quality of treatment. This is because after every consultation, your medical history is updated so that the subsequent doctor can take off from exactly where the previous consultation had ended.

Moreover, all the doctors at DocOnline are highly qualified and are very well experienced in their fields. In this manner, we ensure standardization of treatment and assure you the best of services.

**12. If we don't use the application for more than a year/several months even after paying the subscription fees, will my data get saved or erased in your app?**

We strictly comply with the legal aspect and maintain ethical standards. Keeping this in view, we ensure that your data is secure and available for 3 years from the date of your subscription.

**13. Do you also deliver medicines at home?**

DocOnline has tied-up with Med Plus, which facilitates the delivery of medicines to your doorstep.

**14. Do you guarantee satisfaction of service?**

Of course! All our services come with complete satisfaction guarantee, otherwise we couldn't exist without having happy customers. If, for any reason, you are unhappy with our service, please reach out to our Customer Care Support Team at **+91-8822 126 126** or write in to [contact@doonline.com](mailto:contact@doonline.com)

## Commission Structure



| Product Name                  | SKASH Deduction | Commission |
|-------------------------------|-----------------|------------|
| DocOnline 1 Year Subscription | 500/-           | 150/-*     |

\*Including GST

The background features a large, light gray, curved shape on the left side, composed of a grid of small, rounded rectangular cells. The text "THANK YOU" is centered in the middle of the slide.

THANK YOU